

COTS Applications Technology Roadmap				December 2024									
Vendor	Application Name	App Version	Release	Current Classification	N N-1	General Availability	Approved	Divest: Plan	Divest: Execution	Prohibited	Vendor End of Support	References	Notes
ServiceNow	ServiceNow	Zurich		Projected		Projected 11/1/2025						Releases and Upgrades: <a href="https://www.servicenow.com/community/products/c-t-p/product-discussions">https://www.servicenow.com/community/products/c-t-p/product-discussions</a>	EA Direction is to continue upgrading to the newest release. Date Logic: Approved = GA + 2mos;; Divest-Plan = Divest-Execution Date - 4mos; Divest-Execution = Prohibited Date - 3mos; Prohibited = Vendor End of Support Date - 3mos
		Yokohama		Projected		Projected 5/1/2025							What is your release schedule? <a href="https://hi.servicenow.com/kb_view.do?sysparm_article=KB0718545">https://hi.servicenow.com/kb_view.do?sysparm_article=KB0718545</a>
		Xanadu		Emerging		9/10/2024	12/31/2024					<a href="https://www.servicenow.com/community/product-launch-blogs/xanadu-unveiled-join-our-afterparty-celebration/ba-p/3038562">https://www.servicenow.com/community/product-launch-blogs/xanadu-unveiled-join-our-afterparty-celebration/ba-p/3038562</a>	ServiceNow   n-1 Compliance: Remember, with each release, your organization must comply with the n-1 model. n-1 requires companies to upgrade to either the newest version of the platform or the previous release ServiceNow has released two versions per year since 2018. <a href="https://community.servicenow.com/community?id=community_article&amp;sys_id=0886b5ddd5a3b00d82ffb24399619b4">https://community.servicenow.com/community?id=community_article&amp;sys_id=0886b5ddd5a3b00d82ffb24399619b4</a>
		Washington DC		Approved	N	3/21/2024	6/1/2024	8/1/2025	12/1/2025	3/1/2026	Projected 12/1/2026	<a href="https://www.servicenow.com/community/product-launch-blogs/what-s-new-in-the-now-platform-washington-d-c-release-collected/ba-p/2845620">https://www.servicenow.com/community/product-launch-blogs/what-s-new-in-the-now-platform-washington-d-c-release-collected/ba-p/2845620</a>	<a href="https://www.servicenow.com/community/now-platform-articles/servicenow-versions/ta-p/2312014">https://www.servicenow.com/community/now-platform-articles/servicenow-versions/ta-p/2312014</a>
		Vancouver		Approved	N-1	9/20/2023	12/1/2023	2/1/2025	6/1/2025	9/1/2025	Projected 12/1/2025	<a href="https://www.servicenow.com/community/product-launch-blogs/now-platform-vancouver-release-now-available/ba-p/2668275">https://www.servicenow.com/community/product-launch-blogs/now-platform-vancouver-release-now-available/ba-p/2668275</a> <a href="https://www.servicenow.com/community/product-launch-blogs/what-s-new-in-the-now-platform-vancouver-release/ba-p/2665358">https://www.servicenow.com/community/product-launch-blogs/what-s-new-in-the-now-platform-vancouver-release/ba-p/2665358</a>	Note: Generative AI built right into the Now Platform® with this Vancouver release indicating the need to register this in the AI Registry. <a href="https://www.servicenow.com/community/product-launch-blogs/now-platform-vancouver-release-now-available/ba-p/2668275">https://www.servicenow.com/community/product-launch-blogs/now-platform-vancouver-release-now-available/ba-p/2668275</a> Latest releases: <a href="https://www.servicenow.com/now-platform/latest-release.html">https://www.servicenow.com/now-platform/latest-release.html</a> Version History <a href="https://infocenter.io/servicenow-version-history-release-notes-dates/">https://infocenter.io/servicenow-version-history-release-notes-dates/</a> Service Releases <a href="https://platformation.com/servicenow/all-you-need-to-know-about-servicenow-releases/">https://platformation.com/servicenow/all-you-need-to-know-about-servicenow-releases/</a>
		Utah		Prohibited	N-2	9/21/2022					Projected 12/1/2024	Release Notes: <a href="https://docs.servicenow.com/bundle/utah-release-notes/page/release-notes/new-features-changes.html">https://docs.servicenow.com/bundle/utah-release-notes/page/release-notes/new-features-changes.html</a>	Some but not all End of Life dates: <a href="https://www.servicenow.com/community/now-platform-articles/servicenow-versions-release/ta-p/2312014">https://www.servicenow.com/community/now-platform-articles/servicenow-versions-release/ta-p/2312014</a> <a href="https://www.servicenow.com/success/instance-upgrades.html">https://www.servicenow.com/success/instance-upgrades.html</a>
		Toyko		Prohibited		9/21/2022					6/1/2024	Release Notes: <a href="https://docs.servicenow.com/bundle/tokyo-release-notes/page/release-notes/family-release-notes.html">https://docs.servicenow.com/bundle/tokyo-release-notes/page/release-notes/family-release-notes.html</a>	Some but not all End of Life dates: <a href="https://www.servicenow.com/community/now-platform-articles/servicenow-versions-release/ta-p/2312014">https://www.servicenow.com/community/now-platform-articles/servicenow-versions-release/ta-p/2312014</a> When does official support end for each version? Generally, 60 days after the release of the second family version after the current. For example, if you are in Rome, then when Tokyo is released, you should have 60 days to upgrade your instances to the new version. <a href="https://www.servicenow.com/community/now-platform-forum/i-need-to-know-the-date-for-end-of-life-of-quebec-on-instance/m-p/1089012">https://www.servicenow.com/community/now-platform-forum/i-need-to-know-the-date-for-end-of-life-of-quebec-on-instance/m-p/1089012</a>
		San Diego		Prohibited		3/23/3022					12/1/2023		Release Notes: <a href="https://docs.servicenow.com/bundle/sandiego-release-notes/page/release-notes/family-release-notes.html">https://docs.servicenow.com/bundle/sandiego-release-notes/page/release-notes/family-release-notes.html</a>
		Rome		Prohibited		9/16/2021					12/1/2022		Release Notes: <a href="https://docs.servicenow.com/bundle/rome-release-notes/page/release-notes/concept/rn-learn-landing-page.html">https://docs.servicenow.com/bundle/rome-release-notes/page/release-notes/concept/rn-learn-landing-page.html</a>
		Quebec		Prohibited		4/1/2021					4/30/2022		ServiceNow's support model moved from an N-2 to an N-1 model. Under the N-1 model, customers receive support for the most current version and one major release prior. Customers have to upgrade without the alternative to opt-out. The N-1 model will grant your company access to the latest and greatest updates. <a href="https://infocenter.io/factors-impacting-servicenows-support-strategy/">https://infocenter.io/factors-impacting-servicenows-support-strategy/</a>
		Paris		Prohibited		9/16/2020					9/30/2021		
		Orlando		Prohibited		3/11/2020					3/31/2021		
		New York		Prohibited		9/1/2019					9/30/2020		
Oracle	E-Business Suite	Product 12.2	14	Emerging		Projected 12/1/2024						May 2024 Oracle E-Business Suite Roadmap: <a href="https://www.oracle.com/a/ocom/docs/applications/ebusiness/ebc-continuous-innovation-on-release-12-2.pdf">https://www.oracle.com/a/ocom/docs/applications/ebusiness/ebc-continuous-innovation-on-release-12-2.pdf</a>	EA Direction is to continue upgrading to the newest updates and to move to the cloud as applicable.
		Product 12.2	13	Approved	N	11/20/2023	1/20/2024	1/1/2025	12/31/2025	6/30/2026	12/31/2034		Is Oracle releasing Oracle E-Business Suite as a SaaS (Software as a Service) application? Oracle has no plans to offer Oracle E-Business Suite as a SaaS solution. Answers obtained from <a href="https://docs.oracle.com/cd/E72030_01/infportal/ebcfaq.html">https://docs.oracle.com/cd/E72030_01/infportal/ebcfaq.html</a> <a href="https://blogs.oracle.com/support/what-oracle-e-business-suite-and-continuous-innovation-mean-for-your-business">https://blogs.oracle.com/support/what-oracle-e-business-suite-and-continuous-innovation-mean-for-your-business</a>
		Product 12.2	12	Divest: Plan	N-1	11/1/2022		1/1/2024	12/31/2024	6/30/2025	12/31/2034	<a href="https://www.oracle.com/a/ocom/docs/applications/ebusiness/ebc-12-2-13-and-ecc-november-2023.pdf">https://www.oracle.com/a/ocom/docs/applications/ebusiness/ebc-12-2-13-and-ecc-november-2023.pdf</a> <a href="https://blogs.oracle.com/ebstech/ebc-resources">https://blogs.oracle.com/ebstech/ebc-resources</a> (wait for it to load)	<a href="https://www.oracle.com/us/assets/lifetime-support-applications-069216.pdf">https://www.oracle.com/us/assets/lifetime-support-applications-069216.pdf</a> <a href="https://www.oracle.com/support/lifetime-support/">https://www.oracle.com/support/lifetime-support/</a> <a href="https://www.oracle.com/us/products/applications/applications-unlimited-1970561.pdf">https://www.oracle.com/us/products/applications/applications-unlimited-1970561.pdf</a> <a href="https://skybridgeglobal.com/solutions/e-business-suite1">https://skybridgeglobal.com/solutions/e-business-suite1</a> <a href="https://docs.oracle.com/cd/E72030_01/infportal/ebc.html">https://docs.oracle.com/cd/E72030_01/infportal/ebc.html</a> <a href="https://blogs.oracle.com/ebstandoracloud/">https://blogs.oracle.com/ebstandoracloud/</a> <a href="https://blogs.oracle.com/ebstech/ebc-resources">https://blogs.oracle.com/ebstech/ebc-resources</a> <a href="https://www.oracle.com/applicathttp://www.oracle.com/us/products/applications/ebc-suite-12-2-announcement-5172019.pdfons/ebusiness/resources.html#announcements">https://www.oracle.com/applicathttp://www.oracle.com/us/products/applications/ebc-suite-12-2-announcement-5172019.pdfons/ebusiness/resources.html#announcements</a>
		Product 12.2	11	Prohibited							12/31/2034		
		Product 12.2	10	Prohibited							12/31/2034		
		Product 12.2	9	Prohibited							12/31/2034		
		Product 12.2	8	Prohibited							12/31/2032		
		Product 12.2	7	Prohibited							12/31/2032		
		Product 12.2	6	Prohibited							12/31/2032		
		Product 12.2	5	Prohibited							12/31/2032		

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Microsoft	Dynamics 365	2025 Release Wave 1	26.x	Projected		4/1/2024							EA direction is to continue with Dynamics 365 by upgrading to the newest approved release. <a href="https://learn.microsoft.com/en-us/dynamics365/release-plan/2024wave1/#2024-release-wave-1-overview">https://learn.microsoft.com/en-us/dynamics365/release-plan/2024wave1/#2024-release-wave-1-overview</a>			
		2024 Release Wave 2	25.x	Emerging		10/1/2024	12/31/2024						<a href="https://dynamics.microsoft.com/en-us/roadmap/overview/">https://dynamics.microsoft.com/en-us/roadmap/overview/</a>			
		2024 Release Wave 1	24.x	Approved	N	4/1/2024	6/1/2024	3/1/2025	7/1/2025	10/1/2025	Projected 10/15/2026	Current Release Plans: <a href="https://docs.microsoft.com/en-us/dynamics365/release-plans/">https://docs.microsoft.com/en-us/dynamics365/release-plans/</a>	<a href="https://dynamics.microsoft.com/en-us/roadmap/overview/">https://dynamics.microsoft.com/en-us/roadmap/overview/</a>			
		2023 Release Wave 2	23.x	Divest: Plan	N-1	10/1/2023		9/1/2024	1/1/2025	4/1/2025	Projected 6/15/2025	<a href="https://learn.microsoft.com/en-us/dynamics365/release-plan/2023wave1/">https://learn.microsoft.com/en-us/dynamics365/release-plan/2023wave1/</a> <a href="https://learn.microsoft.com/pdf?url=https%3A%2F%2Flearn.microsoft.com%2Fen-us%2Fdynamics365%2Ftoc.json">https://learn.microsoft.com/pdf?url=https%3A%2F%2Flearn.microsoft.com%2Fen-us%2Fdynamics365%2Ftoc.json</a>	<a href="https://learn.microsoft.com/en-us/dynamics365/release-plan/2023wave2/#key-dates-for-the-2023-release-wave-2">https://learn.microsoft.com/en-us/dynamics365/release-plan/2023wave2/#key-dates-for-the-2023-release-wave-2</a>			
		2023 Release Wave 1	22.x	Prohibited								10/13/2024	<a href="https://learn.microsoft.com/pdf?url=https%3A%2F%2Flearn.microsoft.com%2Fen-us%2Fdynamics365%2Frelease-plan%2F2023wave1%2Ftoc.json">https://learn.microsoft.com/pdf?url=https%3A%2F%2Flearn.microsoft.com%2Fen-us%2Fdynamics365%2Frelease-plan%2F2023wave1%2Ftoc.json</a>	Microsoft Dynamics 365 contains more than 15 applications. Dynamics 365 products are governed by both the Fixed and Modern lifecycle policies. For details about specific products, search the product lifecycle site. <a href="https://learn.microsoft.com/en-us/dynamics365/get-started/support/">https://learn.microsoft.com/en-us/dynamics365/get-started/support/</a> <a href="https://yzhums.com/33483/">https://yzhums.com/33483/</a>		
		2022 Release Wave 2	21.x	Prohibited									4/14/2024	<a href="https://learn.microsoft.com/pdf?url=https%3A%2F%2Flearn.microsoft.com%2Fen-us%2Fdynamics365%2Ftoc.json">https://learn.microsoft.com/pdf?url=https%3A%2F%2Flearn.microsoft.com%2Fen-us%2Fdynamics365%2Ftoc.json</a> <a href="https://www.lansweeper.com/eol/microsoft-dynamics-end-of-life/">https://www.lansweeper.com/eol/microsoft-dynamics-end-of-life/</a>	<a href="https://learn.microsoft.com/en-us/dynamics365/release-plans/archived-plans">https://learn.microsoft.com/en-us/dynamics365/release-plans/archived-plans</a> <a href="https://dynamics.microsoft.com/en-us/roadmap/overview/">https://dynamics.microsoft.com/en-us/roadmap/overview/</a> <a href="https://docs.microsoft.com/en-us/dynamics365/finance/get-started/whats-new-home-page">https://docs.microsoft.com/en-us/dynamics365/finance/get-started/whats-new-home-page</a> <a href="https://yzhums.com/33483/">https://yzhums.com/33483/</a>	
		2022 Release Wave 1	20.x	Prohibited										10/10/2023	<a href="https://learn.microsoft.com/en-us/dynamics365-release-plan/2022wave1/">https://learn.microsoft.com/en-us/dynamics365-release-plan/2022wave1/</a> <a href="https://www.lansweeper.com/eol/microsoft-dynamics-end-of-life/">https://www.lansweeper.com/eol/microsoft-dynamics-end-of-life/</a>	<a href="https://learn.microsoft.com/en-us/dynamics365/release-plans/archived-plans">https://learn.microsoft.com/en-us/dynamics365/release-plans/archived-plans</a> <a href="https://dynamics.microsoft.com/en-us/roadmap/overview/">https://dynamics.microsoft.com/en-us/roadmap/overview/</a> <a href="https://docs.microsoft.com/en-us/dynamics365/finance/get-started/whats-new-home-page">https://docs.microsoft.com/en-us/dynamics365/finance/get-started/whats-new-home-page</a> <a href="https://yzhums.com/33483/">https://yzhums.com/33483/</a>
		2021 Release Wave 2	19.x	Prohibited										4/12/2023	<a href="https://learn.microsoft.com/en-us/dynamics365-release-plan/2021wave2/">https://learn.microsoft.com/en-us/dynamics365-release-plan/2021wave2/</a> <a href="https://www.4bsoftware.sk/news/params/post/4279625/end-of-support-2021-release-wave-2-version-19x">https://www.4bsoftware.sk/news/params/post/4279625/end-of-support-2021-release-wave-2-version-19x</a>	<a href="https://learn.microsoft.com/en-us/dynamics365/release-plans/archived-plans">https://learn.microsoft.com/en-us/dynamics365/release-plans/archived-plans</a> <a href="https://dynamics.microsoft.com/en-us/roadmap/overview/">https://dynamics.microsoft.com/en-us/roadmap/overview/</a>
		2021 Release Wave 1 and previous similar releases	18.x	Prohibited										10/11/2022		
			Dynamics 365 for Finance and Operations (on-premises)			Prohibited								12/11/2019	365 combines Microsoft business products (CRM & ERP Dynamics AX). Microsoft Dynamics CRM is now known as Dynamics 365 Customer Engagement. Dynamics 365 contains the following applications: Dynamics 365 for Sales; Dynamics 365 for Customer Service; Dynamics 365 for Marketing; Dynamics 365 for Field Service; Dynamics 365 for Project Service Automation. Note: Dynamics 365 for Finance and Operations and Dynamics 365 Business Central cover the ERP needs, such as book-keeping, invoice and order handling and manufacturing. Overall strategy is to let the customers choose the module they need. <a href="https://support.microsoft.com/en-us/lifecycle/search?alpha=microsoft%20dynamics">https://support.microsoft.com/en-us/lifecycle/search?alpha=microsoft%20dynamics</a> Microsoft will support the software through December 31, 2027, at a minimum, but only if the customer keeps the deployed software current according to the policy at the Migration Lifecycle Policy page. <a href="https://docs.microsoft.com/en-us/dynamics365/business-central/dev-itpro/terms/lifecycle-policy-on-premises">https://docs.microsoft.com/en-us/dynamics365/business-central/dev-itpro/terms/lifecycle-policy-on-premises</a> <a href="https://support.microsoft.com/en-us/lifecycle/search?alpha=dynamics%20365">https://support.microsoft.com/en-us/lifecycle/search?alpha=dynamics%20365</a> <a href="https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/migration-upgrade/on-prem-version-update-policy">https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/migration-upgrade/on-prem-version-update-policy</a> (Modern Lifecycle Policy) <a href="https://docs.microsoft.com/en-us/dynamics365/business-central/product-requirements">https://docs.microsoft.com/en-us/dynamics365/business-central/product-requirements</a>	
	CRM 2015 Last on-prem version			Prohibited								1/14/2023	<a href="https://support.microsoft.com/en-us/lifecycle/search/629">https://support.microsoft.com/en-us/lifecycle/search/629</a> <a href="https://dynamics.microsoft.com/en-us/migration-program/">https://dynamics.microsoft.com/en-us/migration-program/</a>	Extended support end date 1/14/2025 for Dynamics CRM 2015. After the extended support end date, no further patches or security updates will be available.		

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Microsoft	Exchange	2025		Emerging		Projected 9/1/2025						<a href="https://techcommunity.microsoft.com/t5/exchange-team-blog/exchange-server-roadmap-update/ba-p/3421389">https://techcommunity.microsoft.com/t5/exchange-team-blog/exchange-server-roadmap-update/ba-p/3421389</a> <a href="https://www.zdnet.com/article/microsoft-next-version-of-exchange-server-not-until-2025/">https://www.zdnet.com/article/microsoft-next-version-of-exchange-server-not-until-2025/</a>	<p><b>EA Direction</b> is move to software as a service (SaaS) solutions - in this case Exchange Online.</p> <p>For many organizations, Exchange Online in Microsoft 365 delivers the best productivity, the best security and compliance features and is the most cost-effective solution and best experience. If you are an Exchange Server customer that wants to move to Exchange Online, contact your Microsoft account team today to take advantage of available offers, get help from FastTrack, and receive end-to-end guidance from Microsoft. <a href="https://www.microsoft.com/en-us/microsoft-365/exchange/email?rtc=1">https://www.microsoft.com/en-us/microsoft-365/exchange/email?rtc=1</a></p> <p><b>We have moved the release date for the next version of Exchange Server to the second half of 2025.</b> The next version will require Server and CAL licenses and will be accessible only to customers with Software Assurance, similar to the SharePoint Server and Project Server Subscription Editions. We will provide more details on naming, features, requirements, and pricing in the first half of 2024. <a href="https://techcommunity.microsoft.com/t5/exchange-team-blog/exchange-server-roadmap-update/ba-p/3421389">https://techcommunity.microsoft.com/t5/exchange-team-blog/exchange-server-roadmap-update/ba-p/3421389</a></p> <p>We are moving the next version of Exchange Server to our Modern Lifecycle Policy, which has no end of support dates. We plan on continuing to support Exchange Server as long as there is substantive market demand. <a href="https://techcommunity.microsoft.com/t5/exchange-team-blog/exchange-server-roadmap-update/ba-p/3421389">https://techcommunity.microsoft.com/t5/exchange-team-blog/exchange-server-roadmap-update/ba-p/3421389</a></p>
		2019 Enterprise and Standard		Approved	N	10/22/2018	10/22/2019	11/1/2024	5/1/2025	10/14/2025	10/14/2025	<a href="https://learn.microsoft.com/en-us/lifecycle/products/exchange-server-2019">https://learn.microsoft.com/en-us/lifecycle/products/exchange-server-2019</a> <a href="https://support.microsoft.com/en-us/lifecycle/search/730">https://support.microsoft.com/en-us/lifecycle/search/730</a>	<p>Exchange Server 2019 Support Dates applies to Enterprise and Standard. Exchange Server 2019 follows the Fixed Lifecycle Policy. <a href="https://learn.microsoft.com/en-us/lifecycle/products/exchange-server-2019">https://learn.microsoft.com/en-us/lifecycle/products/exchange-server-2019</a></p> <p>Date Logic: N/A - EA direction is to move to SaaS.</p> <p><b>Note the end date for 2019 does not match the next version of Exchange Server being released in the second half of 2025</b> so we will have to monitor the change in what surely must be an updated extended end-of-support date - most likely this change will be made by the end of 2024.</p> <p>Version history site: <a href="https://endoflife.date/">https://endoflife.date/</a></p> <p>For migrations from an existing on-premises Exchange Server environment, you can migrate all email, calendar items, tasks and contacts from user mailboxes to Office 365. The available methods are cutover, staged, and Exchange Hybrid migrations. These migration methods copy over all mail data, including contacts, calendar items, and tasks. You can also use the Internet Message Access Protocol (IMAP) migration from Exchange servers. <a href="https://learn.microsoft.com/en-us/exchange/mailbox-migration/decide-on-a-migration-path">https://learn.microsoft.com/en-us/exchange/mailbox-migration/decide-on-a-migration-path</a></p>
		2016 Enterprise		Divest: Execution	N-1	10/1/2015			11/1/2023	11/1/2024	10/14/2025	<a href="https://en.wikipedia.org/wiki/Microsoft_Exchange_Server">https://en.wikipedia.org/wiki/Microsoft_Exchange_Server</a>	<p>Exchange Server 2016 Support Dates applies to Enterprise and Standard. Exchange Server 2016 follows the Fixed Lifecycle Policy. <a href="https://learn.microsoft.com/en-us/lifecycle/products/exchange-server-2016">https://learn.microsoft.com/en-us/lifecycle/products/exchange-server-2016</a></p> <p>Runs exclusively on Windows Server operating systems. Extended support end date is 10/14/2025. Mainstream support end date is 10/13/2020. If you can't move your mailboxes to the cloud and you plan on keeping mailboxes on-premises, then you really should be moving to Exchange Server 2019, and using that for both mailboxes and hybrid connectivity. That way you get full support including non-critical bug fixes and get ongoing product improvements. <a href="https://techcommunity.microsoft.com/t5/exchange-team-blog/exchange-server-2016-and-the-end-of-mainstream-support/ba-p/1574110">https://techcommunity.microsoft.com/t5/exchange-team-blog/exchange-server-2016-and-the-end-of-mainstream-support/ba-p/1574110</a></p>
		2013 Enterprise		Prohibited							4/11/2023		<p>On April 11, 2024, less than 90 days from today (Jan 12, 2025), Exchange Server 2013 reaches end of support. After that date, Microsoft will no longer provide: 1) Technical support for problems that may occur; 2) Bug fixes for issues that are discovered and that may impact the stability and usability of the server; 3) Security fixes for vulnerabilities that are discovered and that may make the server vulnerable to security breaches; 4) Time zone updates. Exchange Server 2013 will continue to run after this date, of course; however, due to the risks listed above, we strongly recommend that you migrate from Exchange Server 2013 as soon as possible. If you haven't started your migration from Exchange Server 2013 to Exchange Online or Exchange Server 2019, get going now! In order to stay supported you can: 1) Upgrade to Exchange Server 2019 and/or 2) Migrate to Exchange Online. <a href="https://techcommunity.microsoft.com/t5/exchange-team-blog/exchange-server-2013-end-of-support-coming-soon/ba-p/3714799">https://techcommunity.microsoft.com/t5/exchange-team-blog/exchange-server-2013-end-of-support-coming-soon/ba-p/3714799</a></p>
		2010 and earlier		Prohibited							10/13/2020		
Microsoft	Microsoft Identity Manager (MIM)	2016	SP2	Approved	N	11/4/2019	2/4/2020	1/1/2026	1/1/2027	1/1/2028	1/9/2029	<a href="https://docs.microsoft.com/en-us/lifecycle/products/microsoft-identity-manager-2016">https://docs.microsoft.com/en-us/lifecycle/products/microsoft-identity-manager-2016</a>	<p><b>EA direction is to:</b> Determine how you are currently using MIM-2016 to ensure a replacement meets your requirements. Note you may already have a replacement available in your enterprise. It is anticipated that Microsoft will replace MIM functionality with technologies that offer a tight fit to Azure AD along the path to January 2029.</p> <p>What to use in place of MIM ideas -&gt; <a href="https://www.predicagroup.com/app/uploads/2021/08/MIM-infographic-08.2021.pdf">https://www.predicagroup.com/app/uploads/2021/08/MIM-infographic-08.2021.pdf</a></p> <p>Date Logic: N/A - EA direction is to move to a replacement for MIM.</p> <p>Note: The end of support date for Microsoft Identity Manager 2016 has been extended from January 13, 2026 to January 9, 2029</p> <p>MIM (formerly Forefront Identity Manager, and Identity Lifecycle Manager before that) is a widely used service for managing user lifecycles and access rights in Active Directory. Mainstream support for MIM ended in January 2021. Azure AD Premium customers can get extended support until 2026. 2021 - Right now, it is moving into well-earned retirement phase. It is no longer actively developed by Microsoft. Still, for many organizations, it is time to look for a replacement. <a href="https://www.predicagroup.com/blog/microsoft-identity-manager-end-of-life/">https://www.predicagroup.com/blog/microsoft-identity-manager-end-of-life/</a></p> <p>MIM Native Features -&gt; <a href="https://oxfordcomputertraining.com/wp-content/uploads/MIM-native-features.jpg">https://oxfordcomputertraining.com/wp-content/uploads/MIM-native-features.jpg</a></p> <p>Identity Infrastructure for MS 365 <a href="https://github.com/MicrosoftDocs/microsoft-365-docs/raw/public/microsoft-365/downloads/m365e-identity-infra.pdf">https://github.com/MicrosoftDocs/microsoft-365-docs/raw/public/microsoft-365/downloads/m365e-identity-infra.pdf</a></p>
			SP1	Prohibited							11/4/2020		<p>MIM documentation <a href="https://docs.microsoft.com/en-us/microsoft-identity-manager/">https://docs.microsoft.com/en-us/microsoft-identity-manager/</a></p> <p>MS Fixed Lifecycle Policy: <a href="https://docs.microsoft.com/en-us/lifecycle/policies/extended">https://docs.microsoft.com/en-us/lifecycle/policies/extended</a></p> <p>A minimum of five years Mainstream Support.</p> <p>An additional period of Extended Support for some products.</p> <p>Search Product and Services Lifecycle Information <a href="https://docs.microsoft.com/en-us/lifecycle/products/">https://docs.microsoft.com/en-us/lifecycle/products/</a></p> <p>Azure Support is available for Azure AD integration components through the end of Extended Support for Microsoft Identity Manager 2016. <a href="https://docs.microsoft.com/en-us/microsoft-identity-manager/support-update-for-azure-active-directory-premium-customers">https://docs.microsoft.com/en-us/microsoft-identity-manager/support-update-for-azure-active-directory-premium-customers</a></p> <p>Microsoft Identity Manager 2016 news and updates: <a href="https://docs.microsoft.com/en-us/microsoft-identity-manager/microsoft-identity-manager-2016">https://docs.microsoft.com/en-us/microsoft-identity-manager/microsoft-identity-manager-2016</a></p> <p>Okta vs RSA SecurID vs CyberArk Conjur vs MS Azure AD <a href="https://www.saasworthy.com/compare/cyberark-conjur-vs-microsoft-azure-ad-vs-okta-vs-rsa-securid?plds=2940,2945,5975,10482">https://www.saasworthy.com/compare/cyberark-conjur-vs-microsoft-azure-ad-vs-okta-vs-rsa-securid?plds=2940,2945,5975,10482</a></p>
			Original	Prohibited							10/10/2017		<a href="https://endoflife.date/">https://endoflife.date/</a>

Vendor	Application Name	App Version	Release	Current Classification	N N-1	General Availability	Approved	Divest: Plan	Divest: Execution	Prohibited	Vendor End of Support	References	Notes
Microsoft	SharePoint	Server	2019	Divest: Execution	N	10/22/2018			7/14/2023	7/14/2025	7/14/2026	<a href="https://support.microsoft.com/en-us/lifecycle/search/935">https://support.microsoft.com/en-us/lifecycle/search/935</a> <a href="https://docs.microsoft.com/en-us/lifecycle/products/sharepoint-server-2019">https://docs.microsoft.com/en-us/lifecycle/products/sharepoint-server-2019</a> <a href="https://docs.google.com/spreadsheets/d/1TmrPL2x1o919na_s5_hVA2PUQ5ID62NEB9ZFyqhX6Po/edit#gid=0">https://docs.google.com/spreadsheets/d/1TmrPL2x1o919na_s5_hVA2PUQ5ID62NEB9ZFyqhX6Po/edit#gid=0</a> <a href="https://docs.microsoft.com/en-us/sharepoint/what-s-new/new-and-improved-features-in-sharepoint-server-subscription-edition">https://docs.microsoft.com/en-us/sharepoint/what-s-new/new-and-improved-features-in-sharepoint-server-subscription-edition</a>	<p><b>EA direction</b> is to discontinue reliance on SharePoint as an on-prem custom application development platform, and migrate from on-prem SharePoint to Microsoft 365 in the cloud. <b>Follow Microsoft 365 guidance for SharePoint as applicable.</b>  <a href="https://www.microsoft.com/en-us/microsoft-365/enterprise">https://www.microsoft.com/en-us/microsoft-365/enterprise</a></p> <p>Date Logic: N/A</p> <p>SharePoint Server is provided to organizations that seek greater control over SharePoint's behavior or design. This product is installed on customers' IT infrastructure. It receives fewer frequent updates, but has access to a wider set of features and customization capabilities. There are currently two editions of SharePoint Server: Standard and Enterprise. These servers may be provisioned as normal virtual/cloud servers or as hosted services.  <a href="https://www.computersupport.com/itanywhere/labs/sharepoint-online-on-premises-2019-version-review/">https://www.computersupport.com/itanywhere/labs/sharepoint-online-on-premises-2019-version-review/</a>  <a href="https://docs.microsoft.com/en-us/officeupdates/sharepoint-updates">https://docs.microsoft.com/en-us/officeupdates/sharepoint-updates</a></p> <p>SharePoint Server Subscription Edition (SE)  <a href="https://redmondmag.com/articles/2021/07/20/sharepoint-server-subscription-edition-preview.aspx">https://redmondmag.com/articles/2021/07/20/sharepoint-server-subscription-edition-preview.aspx</a>  <a href="https://techcommunity.microsoft.com/t5/microsoft-sharepoint-blog/a-new-day-for-sharepoint-server/ba-p/2556404">https://techcommunity.microsoft.com/t5/microsoft-sharepoint-blog/a-new-day-for-sharepoint-server/ba-p/2556404</a></p> <p>What is the difference between Office 365 and Microsoft 365? Microsoft 365 includes everything you know in Office 365. Microsoft 365 is designed to help people and businesses achieve more with innovative Office apps, intelligent cloud services, and world-class security.  <a href="https://www.microsoft.com/en-us/microsoft-365/office-365">https://www.microsoft.com/en-us/microsoft-365/office-365</a></p> <p>In a statement to Office 365 users and reported by Mary Jo Foley in ZDNet, Microsoft stated: "In mid-September, the Office 365 Roadmap will become the Microsoft 365 Roadmap and will move to a new web location. In addition to retaining all the current information and functionality of the existing Office 365 Roadmap, the new site will include Microsoft 365 product features from Windows 10, Enterprise Mobility Suite, and Azure." Aug-24-2018  <a href="https://www.cswire.com/digital-workplace/office-365-and-microsoft-365-roadmaps-combine-slacks-427m-funding-round-more-news/">https://www.cswire.com/digital-workplace/office-365-and-microsoft-365-roadmaps-combine-slacks-427m-funding-round-more-news/</a>  <a href="https://endoflife.date/">https://endoflife.date/</a></p>
		Server	2016	Divest: Execution	N-1	5/1/2016			7/14/2023	7/14/2025	7/14/2026	<a href="https://docs.microsoft.com/en-us/officeupdates/sharepoint-updates">https://docs.microsoft.com/en-us/officeupdates/sharepoint-updates</a> <a href="https://www.microsoft.com/en-us/microsoft-365/roadmap?rtc=2&amp;filters=">https://www.microsoft.com/en-us/microsoft-365/roadmap?rtc=2&amp;filters=</a> <a href="https://en.wikipedia.org/wiki/SharePoint">https://en.wikipedia.org/wiki/SharePoint</a>	<p>With SharePoint Server hybrid, productivity services in SharePoint in Microsoft 365 can be integrated with on-premises SharePoint Server to provide unified functionality and access to data. For enterprises that want to gradually move their existing on-premises SharePoint Server services to the cloud, SharePoint Server hybrid provides a staged migration path by extending high-impact SharePoint Server workloads to SharePoint in Microsoft 365.  <a href="https://docs.microsoft.com/en-us/sharepoint/hybrid/hybrid">https://docs.microsoft.com/en-us/sharepoint/hybrid/hybrid</a>  <a href="https://docs.microsoft.com/en-us/SharePoint/hybrid/sharepoint-hybrid-sites-and-search?redirectedfrom=MSDN">https://docs.microsoft.com/en-us/SharePoint/hybrid/sharepoint-hybrid-sites-and-search?redirectedfrom=MSDN</a>  <a href="https://products.office.com/en-us/sharepoint/collaboration?ms.officeurl=sharepoint&amp;rtc=1">https://products.office.com/en-us/sharepoint/collaboration?ms.officeurl=sharepoint&amp;rtc=1</a></p>
		Server	2013 and earlier	Prohibited							4/10/2018	<a href="https://docs.microsoft.com/en-us/officeupdates/sharepoint-updates">https://docs.microsoft.com/en-us/officeupdates/sharepoint-updates</a>	
Oracle	PeopleSoft Financials	Oracle ERP Cloud		Approved Automatic 90 day updates	N	6/1/2012	1/1/2021	N/A	N/A	N/A	N/A	<a href="https://www.oracle.com/erp/">https://www.oracle.com/erp/</a> <a href="https://en.wikipedia.org/wiki/Oracle_Enterprise_Resource_Planning_Cloud">https://en.wikipedia.org/wiki/Oracle_Enterprise_Resource_Planning_Cloud</a>	<p><b>EA Direction</b> is to continue upgrading to the newest innovation releases.</p> <p>Given the large impact of an ERP software migration, recommend planning well in advance for migration from legacy PeopleSoft to most likely Oracle's ERP cloud. Because cloud updates are every 90days by Oracle, usage in the cloud means you get these updates automatically and do not have to conduct them yourselves, thereby negating the need for tracking of N and N-1 updates. See <a href="https://www.oracle.com/erp/move-peoplesoft-to-cloud/">https://www.oracle.com/erp/move-peoplesoft-to-cloud/</a> which mentions: "A modern cloud solution that stays current with quarterly updates delivered automatically."  Date Logic: N/A</p>
		9.2 codeline	36 FMS / ESA / SCM 19 CRM 35 HCM	Approved	N-1	6/1/2020	9/1/2020	12/31/2029	12/31/2030	12/31/2031	12/31/2033	<a href="https://www.oracle.com/us/assets/lifetime-support-applications-069216.pdf">https://www.oracle.com/us/assets/lifetime-support-applications-069216.pdf</a> <a href="https://www.oracle.com/support/lifetime-support/applications-unlimited.html">https://www.oracle.com/support/lifetime-support/applications-unlimited.html</a> <a href="http://www.oracle.com/us/support/library/057419.pdf">http://www.oracle.com/us/support/library/057419.pdf</a> <a href="https://docs.oracle.com/en/ - Documentation">https://docs.oracle.com/en/ - Documentation</a> <a href="https://docs.oracle.com/cd/E51537_01/PSFT_Release_Model_Summary.htm">https://docs.oracle.com/cd/E51537_01/PSFT_Release_Model_Summary.htm</a>	<p>PeopleSoft CRM, CS, ELM, FMS, ESA, SCM and HCM moved to a Continuous Innovation model with the initial delivery of the 9.2 release. Portal Solutions moved to Continuous Innovation for the 9.1 release.</p> <p>With Continuous Innovation, all new functionality is delivered as updates to the existing release; <b>upgrades are not required</b> to gain access to new features and capabilities. All fixes and updates are cumulative and available to all customers in the most current release.</p> <p>Premier Support will be provided for Oracle's PeopleSoft Continuous Innovation Releases through the "Premier Support Through At Least" dates above. At Oracle's discretion, the "Premier Support Through At Least" dates above may be extended in one-year increments. Oracle currently has no plans to end Premier Support on the Oracle PeopleSoft Continuous Innovation Releases. However, if it is no longer practicable for Oracle to continue to provide Premier Support for these products, then Oracle reserves the right) not to extend the "Premier Through At Least" date and the existing date will be set as the End Date for Premier Support.</p> <p>PeopleSoft Update Manager (PUM) Homepage requires Oracle login to peruse.  <a href="https://support.oracle.com/epmos/faces/DocumentDisplay?id=1464619.1">https://support.oracle.com/epmos/faces/DocumentDisplay?id=1464619.1</a></p> <p>Premier support and extended support both have security patch updates among other updates: <a href="https://www.oracle.com/support/lifetime-support/">https://www.oracle.com/support/lifetime-support/</a>  <a href="https://endoflife.date/">https://endoflife.date/</a></p> <p>Oracle Cloud ERP vs Oracle PeopleSoft ERP  <a href="https://www.g2.com/compare/oracle-financials-cloud-vs-oracle-peoplesoft">https://www.g2.com/compare/oracle-financials-cloud-vs-oracle-peoplesoft</a>  <a href="https://www.trustradius.com/compare-products/oracle-cloud-erp-vs-peoplesoft-financials">https://www.trustradius.com/compare-products/oracle-cloud-erp-vs-peoplesoft-financials</a>  <a href="https://www.btgroup.com/best-practices-for-moving-peoplesoft-to-oci/">https://www.btgroup.com/best-practices-for-moving-peoplesoft-to-oci/</a></p>
		9.1 and earlier		Prohibited							12/31/2022		<p>This is not a "continuous innovation" version so the support end dates appear solid. Version 9.2 is the first version to fall under the new continuous innovation model, hence the 203X dates.</p>

Key	Description
Emerging	Emerging
Projected	Projected
Approved	Approved
Divest: Plan	Divest: Plan
Divest: Execute	Divest: Execute
Prohibited	Prohibited
Skipped	Skipped
Vendor End of Support	Vendor End of Support

[EA Roadmap Definitions](#)