

ITSP Summary Biennium 2026-28

Agency Name: 226 Board of Accountancy

Date Generated: 09-29-2025

Agency Mission, Goals and Objectives:

Agency Mission:

The Virginia Board of Accountancy's mission is to protect the citizens of the Commonwealth through a regulatory program of licensure and compliance of certified public accountants (CPA) and CPA firms.

Agency Goals:

To serve all CPAs and CPA candidates in a professional manner, enabling them to contribute to the Commonwealth's prosperity by entering and progressing in their chosen profession; to provide the most equitable, efficient, and economical means available to limit entry barriers to the marketplace; and to discipline those licensees who do not follow accepted ethical or professional standards, and to protect the public through enforcement actions against unlicensed persons and entities

Agency Objectives:

- * Enhance the knowledge and skills of Virginia Board of Accountancy staff to ensure outstanding customer service support.
- * Provide user friendly, state of the art automated systems and web services to submit and manage applications and data for all Certified Public Accountant exam/licensee candidates and Certified Public Accountant licensees.
- * Manage financial soundness.
- * Ensure the effective and timely processing of Virginia Board of Accountancy (VBOA) applications, complaints, regulatory compliance documentation and financial activity.

Current IT State:

In this section, describe the high-level strategy the agency will use to manage existing operational IT investments over the next year to 6 years in support of the strategic objectives of your agency.

At this time, the agency anticipates that all Current Operational IT Investments will continue to meet agency business needs in the foreseeable future and will not need enhancement or additional investment.

Will any of the following areas require additional funding over the next 6 years beyond that currently forecast by your agency? (please check all that apply)

None

Looking ahead over the next 6 years, please list any IT initiatives needed to support the business Mission, Goals, and Objectives of your agency not addressed by application modernization (other than staffing levels and applications detailed elsewhere). These could include disaster recovery, network upgrades, radio communications etc.

None

External Factors Impacting IT:

In this section, describe changes or mandates from external sources to the agency's current IT investments. These are requirements and mandates from external sources, such as new federal or state legislation, executive orders, regulatory bodies, or legal requirements. The agency must identify the change, any important deadlines that must be met, and the consequences if the deadlines are not met.

At this time, the agency is not aware of any external factors, requirements or mandates that will require IT investments by the agency in the foreseeable future.

Are there any mandate driving changes in your current IT environment? (Yes/No)

No

Future IT Solutions:

This section will discuss how the agency's IT investments and investment strategies support the business strategies over the next 6 years. The agency does not need to discuss specific technologies at this time.

At this time, the agency does not have any Proposed IT Solutions or investments that will support agency strategic objectives, service area strategic objectives, commonwealth, enterprise, or secretariat-level strategic priorities, agency performance measures, or societal indicators.

IT Strategic Plan Budget Tables

Current IT Services				
	Costs Year 1		Costs Year 2	
Category	GF	NGF	GF	NGF
Projected Service Fees		\$81,719		\$84,171
VITA Infrastructure Changes				
Estimated VITA Infrastructure		\$81,719		\$84,171
Specialized Infrastructure				
Agency IT Staff		\$86,384		\$88,676
Non-agency IT Staff				
Cloud Computing Service		\$130,680		\$130,680
Other Application Costs		\$19,200		\$19,200
Total:		\$317,983		\$322,727

Proposed IT Investments				
	Costs Year 1		Costs Year 2	
Category	GF	NGF	GF	NGF
Major IT Projects:				
Non-Major IT Projects:				
Agency-Level IT Projects:				
Major Stand Alone IT Procurements:				
Non-Major Stand Alone IT Procurements:				
Agency-Level Stand Alone IT Procurements:				
Procurement Adjustment:				
Total:				

Projected Total IT Budget				
	Costs Year 1		Costs Year 2	
Category	GF	NGF	GF	NGF
Current IT Services		\$317,983		\$322,727
Proposed IT Investments				
Total		\$317,983		\$322,727

Commonwealth Projects >= \$250,000.00

Agency:	226 Board of Accountancy		
Date:	10/28/2025		
BOA Licensing System			
Category 4		Project Initiation Approval	
The Virginia Board of Accountancy has utilized the services of System Automation and their software MyLicenseOffice (MLO) for several years for the CPA licensing and exam database. During this time, they have deployed several versions and we have migrated to their hosted cloud service. However even in the new environment there are too many workarounds needed in processes and the newly implemented module, Enforcement, is not flexible for our needs and has very limited reporting capabilities. In addition, there are security weaknesses from a user perspective. Certified Public Accountants and Firms use the interface to renew their licenses. The interface is not user friendly, and many glitches occur during our renewal period. In addition, the exam candidate and re-exam processes are convoluted and often require agency intervention to correct incorrect information. Their (System Automation) new software, Evoke, is a low code, easily configured software with a robust reporting function. Evoke should have a seamless user experience that requires less intervention in the back end. Evoke is a SaaS solution that will host an end-to-end licensing and licensing record for all licensees and applicants. Evoke also has a highly customizable dashboard for staff end users and licensed users to keep communications in one place and trackable. The Board of Accountancy intends to use Evoke as their SaaS solution. Evoke has already been approved through the ECOS process.			
Project Start Date	6/1/2024	Project End Date	9/30/2025
Estimated Costs:	Total	General Fund	Non-General Fund
Project Cost	\$1,458,786		\$1,458,785
Estimated first year of biennium:	\$0		
Estimated second year of biennium:	\$0		

Project Related Procurements

There are no procurements for this project

Commonwealth Procurements >= \$250,000.00

Agency:	226 Board of Accountancy
Date:	10/28/2025
Procurement Name:	BOA Cloud Procurement
Procurement Date	12/6/2025
Procurement Description:	Thentia Cloud Procurement and support for three years. Licensing system for CPAs. Replacing the existing system. This software is in place or being implemented in at least 3 other state boards of accountancy. We believe a condensed implementation will be possible if we leverage that knowledge. The CPA exam and the registration processes will significantly change 1/1/2024 and we would like to design and implement a more adaptable system by this time.