

ITSP Summary Biennium 2026-28

Agency Name: 181 Department of Labor & Industry

Date Generated: 09-29-2025

Agency Mission, Goals and Objectives:

Agency Mission:

It is the mission of the Virginia Department of Labor and Industry to make Virginia a better place in which to work, live, and conduct business. We will achieve this goal by promoting safe, healthful workplaces, best employment practices, job training opportunities through registered apprenticeship, the protection of children from hazardous employment, and safe operation of boiler and pressure vessels.

Agency Goals:

Virginia's workplaces will be safer and more productive through sound occupational safety and health practices, and employers will have opportunities to develop a skilled workforce. Children will be protected from working in hazardous occupations, while employer and employees will be protected by fair enforcement of labor laws. Virginians will be protected from the dangers of unsafe boiler and pressure vessel operations.

Agency Objectives:

1. Website modernization
2. Continue to modernize the agency through use of Power Platform (example: modernizing current paper business flows with power apps, etc.)
 - * Collaborate with VITA and other commonwealth state agencies to be a leader and a contributor in Power Apps marketplace space
 - * Be the pilot agency for Vehicle use, Vehicle Reservation, Approval workflow and VITA Marketplace Power Apps
 - * Develop mobile applications for staff to be used in the field
3. Microsoft Dynamics Solution - Continuous Process Improvement, including migration from F&O applications to CE
4. Embed VITA approved AI capabilities within applications, by building new features or enhancing existing ones
5. Incorporate Chatbot on agency website to address constituent inquiries more efficiently
6. Incorporate Chatbot on agency intranet to guide DOLI staff to find information in an easier way to enhance work productivity
7. Leverage PowerBI to develop agency KPI dashboards
8. Leverage Geographical Information System (GIS) for improved data driven marketing, outreach and impact for mission related activities
9. Migrate from desk phones to Teams Calling

Current IT State:

In this section, describe the high-level strategy the agency will use to manage existing operational IT investments over the next year to 6 years in support of the strategic objectives of your agency.

At this time, the agency anticipates that all Current Operational IT Investments will continue to meet agency business needs in the foreseeable future and will not need enhancement or additional investment.

Will any of the following areas require additional funding over the next 6 years beyond that currently forecast by your agency? (please check all that apply)

None

Looking ahead over the next 6 years, please list any IT initiatives needed to support the business Mission, Goals, and Objectives of your agency not addressed by application modernization (other than staffing levels and applications detailed elsewhere). These could include disaster recovery, network upgrades, radio communications etc.

None

External Factors Impacting IT:

In this section, describe changes or mandates from external sources to the agency's current IT investments. These are requirements and mandates from external sources, such as new federal or state legislation, executive orders, regulatory bodies, or legal requirements. The agency must identify the change, any important deadlines that must be met, and the consequences if the deadlines are not met.

At this time, the agency is not aware of any external factors, requirements or mandates that will require IT investments by the agency in the foreseeable future.

Are there any mandate driving changes in your current IT environment? (Yes/No)

No

Future IT Solutions:

This section will discuss how the agency's IT investments and investment strategies support the business strategies over the next 6 years. The agency does not need to discuss specific technologies at this time.

At this time, the agency does not have any Proposed IT Solutions or investments that will support agency strategic objectives, service area strategic objectives, commonwealth, enterprise, or secretariat-level strategic priorities, agency performance measures, or societal indicators.

IT Strategic Plan Budget Tables

Current IT Services				
	Costs Year 1		Costs Year 2	
Category	GF	NGF	GF	NGF
Projected Service Fees	\$1,112,818	\$342,254	\$1,146,203	\$352,522
VITA Infrastructure Changes				
Estimated VITA Infrastructure	\$1,112,818	\$342,254	\$1,146,203	\$352,522
Specialized Infrastructure				
Agency IT Staff	\$127,885	\$182,218	\$131,722	\$187,684
Non-agency IT Staff	\$410,597	\$109,402	\$410,597	\$109,402
Cloud Computing Service	\$63,000	\$237,000	\$63,000	\$237,000
Other Application Costs	\$20,000		\$20,000	
Total:	\$1,734,300	\$870,874	\$1,771,522	\$886,608

Proposed IT Investments				
	Costs Year 1		Costs Year 2	
Category	GF	NGF	GF	NGF
Major IT Projects:				
Non-Major IT Projects:				
Agency-Level IT Projects:	\$69,500	\$580,500	\$69,500	\$580,500
Major Stand Alone IT Procurements:				
Non-Major Stand Alone IT Procurements:				
Agency-Level Stand Alone IT Procurements:				
Procurement Adjustment:				
Total:	\$69,500	\$580,500	\$69,500	\$580,500

Projected Total IT Budget				
	Costs Year 1		Costs Year 2	
Category	GF	NGF	GF	NGF
Current IT Services	\$1,734,300	\$870,874	\$1,771,522	\$886,608
Proposed IT Investments	\$69,500	\$580,500	\$69,500	\$580,500
Total	\$1,803,800	\$1,451,374	\$1,841,022	\$1,467,108

Commonwealth Projects >= \$250,000.00

There are no projects for this agency.

Commonwealth Procurements >= \$250,000.00

Agency:	181 Department of Labor & Industry
Date:	10/28/2025
Procurement Name:	Dynamics Deployment Procurement
Procurement Date	11/27/2024
Procurement Description:	MS Dynamics CE Development team procurement to complete MS Dynamics implementation for Lead and Asbestos and Legal Services applications. This procurement is being accomplished through a SOW with CAI.