

2022 - 2024 IT Strategic Plan

Agency: 154 Department of Motor Vehicles (DMV)

Date: 8/16/2022

Current IT State

In this section, describe the high-level strategy the agency will use to manage existing operational IT investments over the next year to 5 years. This section should align with identified Business Requirements for Existing Technology (BReTs). At minimum, please address the following questions in your description of your agency's strategy for managing existing operational IT investments:

Are there existing IT investments that will require additional funding over the next year to 5 years, such as license renewals, re-competition of current IT contracts, or system enhancements required by the Agency Strategic Plan?

If there are systems that will no longer support the agency's business needs, either through poor performance or excessive cost, how does IT leadership in the agency plan to address the issues?

If the agency does not have the staff or funding to meet increasing demand for IT services, how will IT leadership fulfill the requests?

DMV provides a multitude of services to private citizens, transportation entities, other state agencies, courts, law enforcement agencies, insurance companies, and related transportation clients. The most commonly provided DMV services include vehicle registration and titling, driver testing and licensing, commercial motor carriers' credentialing, and oversight of related transportation safety and information management programs. Due to the nature of DMV's business processes, the type of work performed by the agency requires substantial use of information technology (IT) products, services, solutions, and automated systems. It is imperative that the agency operates its programs and facilities in an efficient, economical, and secure manner, incorporating into its operation those technological developments and improvements that will enhance the delivery of services to DMV's transportation clients.

The Virginia DMV has a robust in-house custom application development capability with highly skilled IT technical staff to support its business needs. DMV, along with the Virginia Information Technologies Agency (VITA) and other vendor partners, maintains several large-scale systems and a variety of technology solutions and services that are collectively used to deliver its services. Many of the various systems and technology solutions are constructed in such a manner that multiple software components operating on different hardware platforms are required to complete a given business transaction. In addition, DMV contracts for goods and services with vendor partners who supply information technology products, services, and solutions to deliver services to our customers.

Over the past several years, DMV has focused on the innovative use of technology to provide faster, more convenient service to its clients as well as to reduce operational costs. All IT investments at DMV require Executive level approval prior to execution to ensure that each investment aligns with and contributes to the achievement of agency mission, goals and objectives.

Factors Impacting the Current IT

In this section, the agency will describe the changes in their business environment that will require or mandate changes to the agency's current IT investments. These are requirements and mandates from external sources, such as other agencies or business partners, the agency's customer base, product and service providers, or new federal or state legislation or regulations. The agency must identify the business value of the change, any important deadlines that must be met, and the consequences if the deadlines are not met. In your discussion, be sure to note whether the proposed enhancements are funded or not. If the agency's existing current IT investments will not need enhancement due to requirements or mandates from external sources in the foreseeable future, the agency should enter the following text rather than leave the Factors Impacting the Current IT section blank

For each mandated change, summarize your agency's response from your Agency Strategic Plan, and is it the opinion of agency IT leadership that the IT portion of the response is adequately funded?

Do the mandated changes effect IT in other Commonwealth agencies, or in other states? If so, how?

Factors impacting information technology at DMV include:

1. Ongoing need for new technology to meet constituent demand, growing population, and DMV business requirements
2. The Multiservice Supplier Integration (MSI) model touches virtually every aspect of DMV IT (messaging, mainframe, server and storage, network, security, applications, disaster recovery, and business continuity). The Virginia DMV must work within the strengths, weaknesses, and costs of the MSI. For example the messaging provider may change resulting in possible major changes to our agency and our applications.
3. Aging IT workforce
4. Increased governmental compliance requirements such as Mainframe, Executive Orders pertaining to COVID-19, etc.
5. Customer expectations for fast and efficient DMV services
6. Aging systems and infrastructure supporting DMV's core business functions and services
7. The new normal after the pandemic – preparing our business processes and staff for a post-pandemic business model
8. Constant new cyber security threats

Proposed IT Solutions

In this section, describe the high-level strategy the agency will use to initiate new IT investments over the next year to 5 years in support of the agency strategic objectives documented in your Agency Strategic Plan. The agency does not need to consider specific technologies at this time, however, the strategy should identify how the IT implementation will provide business value to the organization. This section should align with identified Business Requirements for New Technology (BRnTs). At minimum, please address the following questions in your description of your agency's strategy for initiating new IT investments:

What are the most important solutions, based on the priority assigned to the requirements by the business sponsors in your agency, and what is the approach to achieving these priority solutions?

If any new IT initiatives will be started in the upcoming budget biennium, is it the opinion of agency IT leadership that it is adequately funded?

Does the agency's current IT staff have the appropriate skill set needed to support future agency technologies? If not, what skill sets need to be acquired?

If the agency will be engaged in multiple new IT initiatives, how will agency IT staff and agency subject matter experts be used across the initiatives?

1. Information Technology Modernization

These initiatives will transform current agency systems that support critical agency operations, some of which are

more than 20 years old. DMV is focusing on delivering robust, cost effective solutions that provide more efficient business processes and improved service to our customers. Examples include, but are not limited to:

a. Re-platform CSS Applications and eliminate dependency on VITA Mainframe

The Citizen Services System (CSS) is Virginia DMV's mainframe-based application and system of record for storing information on customers to include addresses, driver history, vehicle registration, titling information, insurance, and financial transactions as major data categories. CSS is running in the OS/390 environment at VITA. DMV's CSS application programs are built using the Software AG products ADABAS, Natural, Predict, EntireX/Broker, and COMPLETE.

The state's contract for the mainframe is currently set to expire on January 24, 2022. On November 27, 2018, during the VITA Mainframe Planning Summit, Commonwealth CIO Nelson Moe presented that VITA had classified the DMV mainframe as a contained/transitional technology effective October 1, 2018, and that service of the platform would be discontinued as VITA considered it "obsolete" effective January 1, 2022. In addition, according to VITA's Legacy IT Solutions Topic Report (Oct. 31, 2019), VITA declared that both the Natural language and ADABAS database used by the mainframe are considered "prohibited technologies" and that agencies are not permitted to use them as they are "no longer supported by the Commonwealth" and "represent substantial risk".

Overall timeline estimation is at least 36 months post-kickoff with the vendor partner. The intention for the effort is to migrate the CSS application and data to a supported development language, database, and technology infrastructure. (as specified by the Commonwealth Enterprise Architecture Policy).

b. Motor Carrier IFTA, IRP, and CView Solution

This project will add functionality to the existing VAMCS system. The new items that will be addressed are: a large fleet cab card release; billing system, aged receivables and debt set-off updates; a Fiscal year end process; a revenue transfer process; rewriting the pre-payments process; IS assessments and IFTA assessments - not previously converted; new reporting for financial processes; finishing the IRP refund process, adding a special communication needs indicator and an audit download.

c. Remittance Processing System (RPS)

This initiative will replace the existing remittance processing system with a comprehensive solution that will enable the collection of payments and processing of transactions received through the mail, such as vehicle registration renewals.

d. Secure Credential Solution Replacement

The current DMV driver's license central issuance contract will expire December 14, 2022. This initiative will replace the current Secure Credential Solution with a new Secure Credential Solution that maintains and potentially improves the current level of security by incorporating innovation and advancements in secure Driver's License and ID card production and issuance technology not available when the current solution was implemented.

The envisioned Secure Credential Solution will be a fully integrated turn-key operation that utilizes a variety of innovative solutions and proven state-of-the-art technologies to enhance the effectiveness

IT Strategic Plan Budget Tables

Agency:	154 Department of Motor Vehicles (DMV)			
Date:	8/16/2022			
Current IT Services				
	Costs Year 1		Costs Year 2	
Category	GF	NGF	GF	NGF
Projected Service Fees		\$25,486,545.00		\$26,251,142.00
VITA Infrastructure Changes		\$693,494.00		\$714,299.00
Estimated VITA Infrastructure	\$0.00	\$26,180,039.00	\$0.00	\$26,965,441.00
Specialized Infrastructure		\$479,377.00		\$479,377.00
Agency IT Staff		\$16,887,535.00		\$16,887,535.00
Non-agency IT Staff		\$3,895,747.00		\$3,895,747.00
Cloud Computing Service				
Other Application Costs		\$6,475,665.00		\$6,475,665.00
Total:	\$0.00	\$53,918,363.00	\$0.00	\$54,703,765.00
Proposed IT Investments				
	Costs Year 1		Costs Year 2	
Category	GF	NGF	GF	NGF
Major IT Projects:		\$28,712,603.00		\$13,222,190.00
Non-Major IT Projects:		\$459,180.00		
Agency-Level IT Projects:				
Major Stand Alone IT Procurements:		\$5,439,869.64		\$6,551,509.04
Non-Major Stand Alone IT Procurements:		\$1,762,452.09		\$1,446,823.32
Agency-Level Stand Alone IT Procurements:				
Procurement Adjustment for Staffing:				
Total:	\$0.00	\$36,374,104.73	\$0.00	\$21,220,522.36
Projected Total IT Budget				
	Costs Year 1		Costs Year 2	
Category	GF	NGF	GF	NGF
Current IT Services:	\$0.00	\$53,918,363.00	\$0.00	\$54,703,765.00
Proposed IT Investments:	\$0.00	\$36,374,104.73	\$0.00	\$21,220,522.36
Total:	\$0.00	\$90,292,467.73	\$0.00	\$75,924,287.36

Business Requirements For Technology

Agency:	154 Department of Motor Vehicles
Date:	8/16/2022
154 DMV BReT Cloud Readiness Assessment DMV Adobe	
BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/19/2021
Mandate:	Yes
Mission Critical:	Yes
Description:	
<p>Governor Ralph Northam's "Executive Order 19: Cloud Service Utilization and Readiness" requires agencies to take specific actions starting this month and continuing through fall 2019.</p> <p>The order requires VITA to adopt a model for evaluating and incorporating cloud services into the commonwealth's information technology (IT) strategy and services. VITA has:</p> <ul style="list-style-type: none"> Started the process of creating a cloud services model Begun obtaining information about agency systems that can be migrated to a cloud environment Provided an overview of the process at the recent agency information technology resources (AITR) meeting Planned additional announcements to AITRs regarding remaining steps Included cloud-related services and migration to the new data center in the recently awarded infrastructure contracts <p>Additionally, VITA and all systems must move from the Commonwealth Enterprise Solutions Center (CESC) in Chester by December of 2021. One related strategy is to reduce the number of physical servicers at CESC to prepare for the move. This means migration to the cloud must be completed by that time. It is imperative to start planning now.</p> <p>Agencies' IT staff members have been asked to complete cloud assessments and should be using the results to identify resource requirements. VITA encourages agencies to evaluate their resources and discuss resource planning with the appropriate financial staff to ensure work can begin as required. Resource needs should be included requests in the upcoming budget cycle.</p> <p>To identify which existing solutions can be migrated to the cloud and ensure all new IT solutions proposed be cloud-enabled, VITA will issue a hosting standard in the coming weeks. This standard will define terminology and identify requirements agencies must consider when implementing cloud-based IT solutions.</p>	
154 DMV BReT Cloud Readiness Assessment DMV Oracle	
BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/19/2021
Mandate:	Yes
Mission Critical:	Yes

Description:

Governor Ralph Northam's "Executive Order 19: Cloud Service Utilization and Readiness" requires agencies to take specific actions starting this month and continuing through fall 2019.

The order requires VITA to adopt a model for evaluating and incorporating cloud services into the commonwealth's information technology (IT) strategy and services. VITA has:

Started the process of creating a cloud services model

Begun obtaining information about agency systems that can be migrated to a cloud environment

Provided an overview of the process at the recent agency information technology resources (AITR) meeting

Planned additional announcements to AITRs regarding remaining steps

Included cloud-related services and migration to the new data center in the recently awarded infrastructure contracts

Additionally, VITA and all systems must move from the Commonwealth Enterprise Solutions Center (CESC) in Chester by December of 2021. One related strategy is to reduce the number of physical servers at CESC to prepare for the move. This means migration to the cloud must be completed by that time. It is imperative to start planning now.

Agencies' IT staff members have been asked to complete cloud assessments and should be using the results to identify resource requirements. VITA encourages agencies to evaluate their resources and discuss resource planning with the appropriate financial staff to ensure work can begin as required. Resource needs should be included requests in the upcoming budget cycle.

To identify which existing solutions can be migrated to the cloud and ensure all new IT solutions proposed be cloud-enabled, VITA will issue a hosting standard in the coming weeks. This standard will define terminology and identify requirements agencies must consider when implementing cloud-based IT solutions.

154 DMV BReT Cloud Readiness Assessment DMV Select

BRT Type:	Business Requirement for Existing Technology
------------------	--

Date Submitted:	3/19/2021
------------------------	-----------

Mandate:	Yes
-----------------	-----

Mission Critical:	Yes
--------------------------	-----

Description:

Governor Ralph Northam's "Executive Order 19: Cloud Service Utilization and Readiness" requires agencies to take specific actions starting this month and continuing through fall 2019.

The order requires VITA to adopt a model for evaluating and incorporating cloud services into the commonwealth's information technology (IT) strategy and services. VITA has:

Started the process of creating a cloud services model

Begun obtaining information about agency systems that can be migrated to a cloud environment

Provided an overview of the process at the recent agency information technology resources (AITR) meeting

Planned additional announcements to AITRs regarding remaining steps

Included cloud-related services and migration to the new data center in the recently awarded infrastructure contracts

Additionally, VITA and all systems must move from the Commonwealth Enterprise Solutions Center (CESC) in Chester by December of 2021. One related strategy is to reduce the number of physical servers at CESC to prepare for the move. This means migration to the cloud must be completed by that time. It is imperative to start planning now.

Agencies' IT staff members have been asked to complete cloud assessments and should be using the results to identify resource requirements. VITA encourages agencies to evaluate their resources and discuss resource planning with the appropriate financial staff to ensure work can begin as required. Resource needs should be included requests in the upcoming budget cycle.

To identify which existing solutions can be migrated to the cloud and ensure all new IT solutions proposed be cloud-enabled, VITA will issue a hosting standard in the coming weeks. This standard will define terminology and identify requirements agencies must consider when implementing cloud-based IT solutions.

154 DMV BRet Cloud Readiness Assessment DMVNow web

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/19/2021
Mandate:	Yes
Mission Critical:	Yes
Description:	

Governor Ralph Northam's "Executive Order 19: Cloud Service Utilization and Readiness" requires agencies to take specific actions starting this month and continuing through fall 2019.

The order requires VITA to adopt a model for evaluating and incorporating cloud services into the commonwealth's information technology (IT) strategy and services. VITA has:

Started the process of creating a cloud services model

Begun obtaining information about agency systems that can be migrated to a cloud environment

Provided an overview of the process at the recent agency information technology resources (AITR) meeting

Planned additional announcements to AITRs regarding remaining steps

Included cloud-related services and migration to the new data center in the recently awarded infrastructure contracts

Additionally, VITA and all systems must move from the Commonwealth Enterprise Solutions Center (CESC) in Chester by December of 2021. One related strategy is to reduce the number of physical servers at CESC to prepare for the move. This means migration to the cloud must be completed by that time. It is imperative to start planning now.

Agencies' IT staff members have been asked to complete cloud assessments and should be using the results to identify resource requirements. VITA encourages agencies to evaluate their resources and discuss resource planning with the appropriate financial staff to ensure work can begin as required. Resource needs should be included requests in the upcoming budget cycle.

To identify which existing solutions can be migrated to the cloud and ensure all new IT solutions proposed be cloud-enabled, VITA will issue a hosting standard in the coming weeks. This standard will define terminology and identify requirements agencies must consider when implementing cloud-based IT solutions.

154 DMV BReT Cloud Readiness Assessment Drivers Li

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/19/2021
Mandate:	Yes
Mission Critical:	Yes
Description:	

Governor Ralph Northam's "Executive Order 19: Cloud Service Utilization and Readiness" requires agencies to take specific actions starting this month and continuing through fall 2019.

The order requires VITA to adopt a model for evaluating and incorporating cloud services into the commonwealth's information technology (IT) strategy and services. VITA has:

Started the process of creating a cloud services model

Begun obtaining information about agency systems that can be migrated to a cloud environment

Provided an overview of the process at the recent agency information technology resources (AITR) meeting

Planned additional announcements to AITRs regarding remaining steps

Included cloud-related services and migration to the new data center in the recently awarded infrastructure contracts

Additionally, VITA and all systems must move from the Commonwealth Enterprise Solutions Center (CESC) in Chester by December of 2021. One related strategy is to reduce the number of physical servers at CESC to prepare for the move. This means migration to the cloud must be completed by that time. It is imperative to start planning now.

Agencies' IT staff members have been asked to complete cloud assessments and should be using the results to identify resource requirements. VITA encourages agencies to evaluate their resources and discuss resource planning with the appropriate financial staff to ensure work can begin as required. Resource needs should be included requests in the upcoming budget cycle.

To identify which existing solutions can be migrated to the cloud and ensure all new IT solutions proposed be cloud-enabled, VITA will issue a hosting standard in the coming weeks. This standard will define terminology and identify requirements agencies must consider when implementing cloud-based IT solutions.

154 DMV BReT Cloud Readiness Assessment Extranet/

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/19/2021
Mandate:	Yes
Mission Critical:	Yes
Description:	

Governor Ralph Northam's "Executive Order 19: Cloud Service Utilization and Readiness" requires agencies to take specific actions starting this month and continuing through fall 2019.

The order requires VITA to adopt a model for evaluating and incorporating cloud services into the commonwealth's information technology (IT) strategy and services. VITA has:

Started the process of creating a cloud services model

Begun obtaining information about agency systems that can be migrated to a cloud environment

Provided an overview of the process at the recent agency information technology resources (AITR) meeting

Planned additional announcements to AITRs regarding remaining steps

Included cloud-related services and migration to the new data center in the recently awarded infrastructure contracts

Additionally, VITA and all systems must move from the Commonwealth Enterprise Solutions Center (CESC) in Chester by December of 2021. One related strategy is to reduce the number of physical servers at CESC to prepare for the move. This means migration to the cloud must be completed by that time. It is imperative to start planning now.

Agencies' IT staff members have been asked to complete cloud assessments and should be using the results to identify resource requirements. VITA encourages agencies to evaluate their resources and discuss resource planning with the appropriate financial staff to ensure work can begin as required. Resource needs should be included requests in the upcoming budget cycle.

To identify which existing solutions can be migrated to the cloud and ensure all new IT solutions proposed be cloud-enabled, VITA will issue a hosting standard in the coming weeks. This standard will define terminology and identify requirements agencies must consider when implementing cloud-based IT solutions.

154 DMV BReT Cloud Readiness Assessment Hearing Of

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/19/2021
Mandate:	Yes
Mission Critical:	Yes
Description:	

Governor Ralph Northam's "Executive Order 19: Cloud Service Utilization and Readiness" requires agencies to take specific actions starting this month and continuing through fall 2019.

The order requires VITA to adopt a model for evaluating and incorporating cloud services into the commonwealth's information technology (IT) strategy and services. VITA has:

Started the process of creating a cloud services model

Begun obtaining information about agency systems that can be migrated to a cloud environment

Provided an overview of the process at the recent agency information technology resources (AITR) meeting

Planned additional announcements to AITRs regarding remaining steps

Included cloud-related services and migration to the new data center in the recently awarded infrastructure contracts

Additionally, VITA and all systems must move from the Commonwealth Enterprise Solutions Center (CESC) in Chester by December of 2021. One related strategy is to reduce the number of physical servers at CESC to prepare for the move. This means migration to the cloud must be completed by that time. It is imperative to start planning now.

Agencies' IT staff members have been asked to complete cloud assessments and should be using the results to identify resource requirements. VITA encourages agencies to evaluate their resources and discuss resource planning with the appropriate financial staff to ensure work can begin as required. Resource needs should be included requests in the upcoming budget cycle.

To identify which existing solutions can be migrated to the cloud and ensure all new IT solutions proposed be cloud-enabled, VITA will issue a hosting standard in the coming weeks. This standard will define terminology and identify requirements agencies must consider when implementing cloud-based IT solutions.

154 DMV BReT Cloud Readiness Assessment Incident B

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/19/2021
Mandate:	Yes
Mission Critical:	Yes
Description:	

Governor Ralph Northam's "Executive Order 19: Cloud Service Utilization and Readiness" requires agencies to take specific actions starting this month and continuing through fall 2019.

The order requires VITA to adopt a model for evaluating and incorporating cloud services into the commonwealth's information technology (IT) strategy and services. VITA has:

Started the process of creating a cloud services model

Begun obtaining information about agency systems that can be migrated to a cloud environment

Provided an overview of the process at the recent agency information technology resources (AITR) meeting

Planned additional announcements to AITRs regarding remaining steps

Included cloud-related services and migration to the new data center in the recently awarded infrastructure contracts

Additionally, VITA and all systems must move from the Commonwealth Enterprise Solutions Center (CESC) in Chester by December of 2021. One related strategy is to reduce the number of physical servers at CESC to prepare for the move. This means migration to the cloud must be completed by that time. It is imperative to start planning now.

Agencies' IT staff members have been asked to complete cloud assessments and should be using the results to identify resource requirements. VITA encourages agencies to evaluate their resources and discuss resource planning with the appropriate financial staff to ensure work can begin as required. Resource needs should be included requests in the upcoming budget cycle.

To identify which existing solutions can be migrated to the cloud and ensure all new IT solutions proposed be cloud-enabled, VITA will issue a hosting standard in the coming weeks. This standard will define terminology and identify requirements agencies must consider when implementing cloud-based IT solutions.

154 DMV BRet Cloud Readiness Assessment Infrastruc

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/19/2021
Mandate:	Yes
Mission Critical:	Yes
Description:	

Governor Ralph Northam's "Executive Order 19: Cloud Service Utilization and Readiness" requires agencies to take specific actions starting this month and continuing through fall 2019.

The order requires VITA to adopt a model for evaluating and incorporating cloud services into the commonwealth's information technology (IT) strategy and services. VITA has:

Started the process of creating a cloud services model

Begun obtaining information about agency systems that can be migrated to a cloud environment

Provided an overview of the process at the recent agency information technology resources (AITR) meeting

Planned additional announcements to AITRs regarding remaining steps

Included cloud-related services and migration to the new data center in the recently awarded infrastructure contracts

Additionally, VITA and all systems must move from the Commonwealth Enterprise Solutions Center (CESC) in Chester by December of 2021. One related strategy is to reduce the number of physical servers at CESC to prepare for the move. This means migration to the cloud must be completed by that time. It is imperative to start planning now.

Agencies' IT staff members have been asked to complete cloud assessments and should be using the results to identify resource requirements. VITA encourages agencies to evaluate their resources and discuss resource planning with the appropriate financial staff to ensure work can begin as required. Resource needs should be included requests in the upcoming budget cycle.

To identify which existing solutions can be migrated to the cloud and ensure all new IT solutions proposed be cloud-enabled, VITA will issue a hosting standard in the coming weeks. This standard will define terminology and identify requirements agencies must consider when implementing cloud-based IT solutions.

154 DMV BReT Cloud Readiness Assessment Q-Flow

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/19/2021
Mandate:	Yes
Mission Critical:	Yes
Description:	

Governor Ralph Northam's "Executive Order 19: Cloud Service Utilization and Readiness" requires agencies to take specific actions starting this month and continuing through fall 2019.

The order requires VITA to adopt a model for evaluating and incorporating cloud services into the commonwealth's information technology (IT) strategy and services. VITA has:

Started the process of creating a cloud services model

Begun obtaining information about agency systems that can be migrated to a cloud environment

Provided an overview of the process at the recent agency information technology resources (AITR) meeting

Planned additional announcements to AITRs regarding remaining steps

Included cloud-related services and migration to the new data center in the recently awarded infrastructure contracts

Additionally, VITA and all systems must move from the Commonwealth Enterprise Solutions Center (CESC) in Chester by December of 2021. One related strategy is to reduce the number of physical servers at CESC to prepare for the move. This means migration to the cloud must be completed by that time. It is imperative to start planning now.

Agencies' IT staff members have been asked to complete cloud assessments and should be using the results to identify resource requirements. VITA encourages agencies to evaluate their resources and discuss resource planning with the appropriate financial staff to ensure work can begin as required. Resource needs should be included requests in the upcoming budget cycle.

To identify which existing solutions can be migrated to the cloud and ensure all new IT solutions proposed be cloud-enabled, VITA will issue a hosting standard in the coming weeks. This standard will define terminology and identify requirements agencies must consider when implementing cloud-based IT solutions.

154 DMV BReT Cloud Readiness Assessment Remittance

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/19/2021
Mandate:	Yes
Mission Critical:	Yes
Description:	

Governor Ralph Northam's "Executive Order 19: Cloud Service Utilization and Readiness" requires agencies to take specific actions starting this month and continuing through fall 2019.

The order requires VITA to adopt a model for evaluating and incorporating cloud services into the commonwealth's information technology (IT) strategy and services. VITA has:

Started the process of creating a cloud services model

Begun obtaining information about agency systems that can be migrated to a cloud environment

Provided an overview of the process at the recent agency information technology resources (AITR) meeting

Planned additional announcements to AITRs regarding remaining steps

Included cloud-related services and migration to the new data center in the recently awarded infrastructure contracts

Additionally, VITA and all systems must move from the Commonwealth Enterprise Solutions Center (CESC) in Chester by December of 2021. One related strategy is to reduce the number of physical servers at CESC to prepare for the move. This means migration to the cloud must be completed by that time. It is imperative to start planning now.

Agencies' IT staff members have been asked to complete cloud assessments and should be using the results to identify resource requirements. VITA encourages agencies to evaluate their resources and discuss resource planning with the appropriate financial staff to ensure work can begin as required. Resource needs should be included requests in the upcoming budget cycle.

To identify which existing solutions can be migrated to the cloud and ensure all new IT solutions proposed be cloud-enabled, VITA will issue a hosting standard in the coming weeks. This standard will define terminology and identify requirements agencies must consider when implementing cloud-based IT solutions.

154 DMV BReT Cloud Readiness Assessment Service De

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/19/2021
Mandate:	Yes
Mission Critical:	Yes
Description:	

Governor Ralph Northam's "Executive Order 19: Cloud Service Utilization and Readiness" requires agencies to take specific actions starting this month and continuing through fall 2019.

The order requires VITA to adopt a model for evaluating and incorporating cloud services into the commonwealth's information technology (IT) strategy and services. VITA has:

Started the process of creating a cloud services model

Begun obtaining information about agency systems that can be migrated to a cloud environment

Provided an overview of the process at the recent agency information technology resources (AITR) meeting

Planned additional announcements to AITRs regarding remaining steps

Included cloud-related services and migration to the new data center in the recently awarded infrastructure contracts

Additionally, VITA and all systems must move from the Commonwealth Enterprise Solutions Center (CESC) in Chester by December of 2021. One related strategy is to reduce the number of physical servers at CESC to prepare for the move. This means migration to the cloud must be completed by that time. It is imperative to start planning now.

Agencies' IT staff members have been asked to complete cloud assessments and should be using the results to identify resource requirements. VITA encourages agencies to evaluate their resources and discuss resource planning with the appropriate financial staff to ensure work can begin as required. Resource needs should be included requests in the upcoming budget cycle.

To identify which existing solutions can be migrated to the cloud and ensure all new IT solutions proposed be cloud-enabled, VITA will issue a hosting standard in the coming weeks. This standard will define terminology and identify requirements agencies must consider when implementing cloud-based IT solutions.

154 DMV BReT Cloud Readiness Assessment Traffic Re

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/19/2021
Mandate:	Yes
Mission Critical:	
Description:	

Governor Ralph Northam's "Executive Order 19: Cloud Service Utilization and Readiness" requires agencies to take specific actions starting this month and continuing through fall 2019.

The order requires VITA to adopt a model for evaluating and incorporating cloud services into the commonwealth's information technology (IT) strategy and services. VITA has:

- Started the process of creating a cloud services model
- Begun obtaining information about agency systems that can be migrated to a cloud environment
- Provided an overview of the process at the recent agency information technology resources (AITR) meeting
- Planned additional announcements to AITRs regarding remaining steps
- Included cloud-related services and migration to the new data center in the recently awarded infrastructure contracts

Additionally, VITA and all systems must move from the Commonwealth Enterprise Solutions Center (CESC) in Chester by December of 2021. One related strategy is to reduce the number of physical servers at CESC to prepare for the move. This means migration to the cloud must be completed by that time. It is imperative to start planning now.

Agencies' IT staff members have been asked to complete cloud assessments and should be using the results to identify resource requirements. VITA encourages agencies to evaluate their resources and discuss resource planning with the appropriate financial staff to ensure work can begin as required. Resource needs should be included requests in the upcoming budget cycle.

To identify which existing solutions can be migrated to the cloud and ensure all new IT solutions proposed be cloud-enabled, VITA will issue a hosting standard in the coming weeks. This standard will define terminology and identify requirements agencies must consider when implementing cloud-based IT solutions.

Auto Audit DMV

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/31/2021
Mandate:	
Mission Critical:	

Description:

Associated Project: CTP20369 - EO19_DMV_Aggregate_Re-Host

BReT 2014: Expand OnBase Solution

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/19/2021
Mandate:	
Mission Critical:	

Description:

Expand automated workflow solution (OnBase) to additional DMV work areas to provide a workflow to assist with distribution and tracking of incoming documents for electronic processing, bringing automation and efficiencies to existing manual tasks.

BReT 2016: Bus Logic Trans/Database Conversion

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/19/2021
Mandate:	
Mission Critical:	
Description:	
This initiative will focus on migrating all existing legacy mainframe systems from the NATURAL/ADABAS environment to the .Net/Oracle framework. Following migration, refactoring of the transactions may occur as necessary. This will eliminate DMV's dependence on legacy infrastructure. The project will be vendor-supported and is expected to take approximately 2 years from the start. This effort will not begin until after VITA's IT sourcing to a new mainframe provider is completed.	

BReT 2016: Drivers License Central Issue Services

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/19/2021
Mandate:	
Mission Critical:	
Description:	
DMV intends to establish a sole source contract to continue services of the existing Driver's License Central Issuance Solution.	

BReT 2016: Identity/Access Mgt- Dig Authentication

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/19/2021
Mandate:	
Mission Critical:	
Description:	
This initiative will replace the existing DMV PIN access system to address PIN non-compliance with SEC501, APA, and Real ID data authentication requirements. This initiative advances dmvNOW account data authentication from the current 4 digit numeric customer PIN to a complex 12-20 character multi character (alpha, numeric, special characters) password. Project will require modification of the existing HOST storage files to support needed length and history requirements as well as interface changes to force conversion from PIN to Password for each customer logon.	

BReT 2016: Remittance Processing System (RPS)	
BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/19/2021
Mandate:	
Mission Critical:	
Description:	
This initiative will replace the existing remittance processing system with a comprehensive solution that will enable the collection of payments and processing of transactions received through the mail, such as vehicle registration renewals.	
BReT 2019: Convert Mainframe File Transfers	
BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/19/2021
Mandate:	
Mission Critical:	
Description:	
Convert existing and identified file transfers to agency's MoveIT application. DMV currently uses MoveIT.	
BReT 2019: Hauling Permit System Replacement	
BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/19/2021
Mandate:	
Mission Critical:	
Description:	

The Virginia DMV seeks to upgrade the existing Virginia Hauling Permits System (VAHPS) and the Bentley Automated Routing components with Bentley's SUPERLOAD Connect product. SUPERLOAD Connect is the only service that can meet the needs of DMV because it is designed to analyze the effect of a specific vehicle as it travels over the highway network. The SUPERLOAD Connect provides a map-based routing system that will allow users to route vehicles interactively, allow automated routing, check live load capacity for bridges, validate highway clearance levels, confirm temporary road restrictions, real-time data results, and more. This type of analysis is a requirement of the VDOT Structure and Bridges Division.

Bentley to provide a cloud based hosted solution to enhanced automated permit system that will dramatically reduce processing time for issuing OS/OW permits:

- Reduced permit issuance time results in more permits purchased as opposed to carriers running without permits
- Reduced permit issuance time results in Virginia-based manufacturers and industry gaining a competitive advantage moving their oversize products.
- More carriers legally obtaining permits results in enhanced safety for general motoring public, preservation of infrastructure and increased revenue for Commonwealth of Virginia
- Increased system issuance levels result in the DMV being able to keep pace with increasing workloads with pressures on staffing levels.

This is upgrade is designed to be hosted in the Azure Cloud.

BReT 2019: Re-platform CSS Mainframe Applications

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/19/2021
Mandate:	
Mission Critical:	

Description:

Citizen Services System (CSS) is Virginia DMV's mainframe based application and system of record for storing information on customers to include addresses, driver history, vehicle registration, titling information, insurance and financial transactions as major data categories. CSS is running in the OS/390 environment at VITA. DMV's CSS application programs are built using the Software AG products ADABAS, Natural, Predict, EntireX/Broker and COMPLETE.

Project intent is to migrate existing Software AG based applications off of the mainframe, re-platform the infrastructure on Microsoft Windows servers, and modernize the ADABAS database to Microsoft SQL Server.

Project timeline estimation is 24 - 36 months post kick off with vendor partner. The intention for the effort is to migrate the application code to a modern, supported development language (as specified by the Commonwealth Enterprise Architecture Policy) and eliminating the use of the Software AG tools.

BReT 2020: Commercial License System Rewrite

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/19/2021

Mandate:	
Mission Critical:	

Description:

The DMV Commercial License Work Center needs their system rewritten to maintain business records for Driver Training Schools, Driver Improvement Clinics, Third-Party Testers, Homeschooling and Escort.

We are rewriting the applications from Classic ASP to C+/.net MVC "Model Views Control" to streamline those applications to one unified front-end to cut down on duplication, complexity, maintenance and to correct many issues that were identified by application and business process reviews, enhancing security, and expanding functionality as requested by business. This is in compliance with the EO-19 mandate.

BReT 2021: dmvNOW Website Analysis/Redesign

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	10/12/2021
Mandate:	
Mission Critical:	Yes

Description:

Based on recently completed studies and reviews, DMV requires Contractor support to utilize results/recommendations and create an overall re-design and specifications for a new dmvNOW website.

BReT 2021: MSL and AVP Application Enhancements

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/19/2021
Mandate:	
Mission Critical:	

Description:

SB 1160 includes provisions that are based on stakeholder recommendations from a two-year study to examine the processes and issues surrounding abandoned vehicles (AV) and vehicles subject to mechanics and storage liens (MSL).

In support of the results of the study, DMV plans to enhance the functionality of the current extranet and web applications related to MSL and AVP to support this legislation.

This is in Archer as a business process and it will be associated with the existing system "Extranet" , Archer ID 204760.

BReT 2021: Private Cloud Server Migration

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/31/2021
Mandate:	
Mission Critical:	
Description:	
The DMV is taking a "Private / Public cloud first" approach when requesting new servers to be deployed where appropriate. DMV is planning and evaluating candidates at the DMV HQ that could move without application modification to the QTS private cloud. DMV will begin planning for the migration of the remaining Unisys provided servers at the DMV HQ to the QTS data center with a target completion date of Q4 2024. The target date is based on resource contention.	

BReT 2022: Ongoing Application Mgt/Maint/Support

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/19/2021
Mandate:	
Mission Critical:	
Description:	
DMV utilizes a wide variety of IT applications and solutions to support its core business operations on a daily basis. To meet changing business needs and demands, DMV requires ongoing management, maintenance, and support of these IT applications and solutions. This includes periodic enhancements, changes, problem fixes, contract/service renewals, software maintenance and licensing renewals, additional software licensing, etc. for existing IT applications and solutions.	

BReT 2022: Electronic Verification of Vital Events

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/9/2022
Mandate:	
Mission Critical:	
Description:	
DMV currently utilizes the NAPHSIS Electronic Verification of Vital Events (EVVE) solution for obtaining up-to-date vital records information. The existing contract with NAPHSIS is expiring and this request is to establish a new sole-source contract for continued use of the EVVE solution.	

BReT 2022: Hardware Refresh: Credit Card Terminals

BRT Type:	Business Requirement for Existing Technology
------------------	--

Date Submitted:	1/27/2022
------------------------	-----------

Mandate:	
-----------------	--

Mission Critical:	
--------------------------	--

Description:	
---------------------	--

The existing credit card terminals in all DMV Customer Service Center locations have reached their end of life. This request is for a hardware refresh to replace the existing credit card terminals with the Lane 8000 credit card terminals using the existing statewide contract with Elavon (CMI 18-007).

BReT 2022: Ongoing Infrastructure Mgt/Mnt/Support
--

BRT Type:	Business Requirement for Existing Technology
------------------	--

Date Submitted:	3/19/2021
------------------------	-----------

Mandate:	
-----------------	--

Mission Critical:	
--------------------------	--

Description:	
---------------------	--

DMV utilizes a wide variety of IT infrastructure solutions and services to support its core business applications and operations on a daily basis. To meet changing business needs and demands, DMV requires ongoing management, maintenance, and support of these IT infrastructure solutions and services. This includes periodic enhancements, changes, problem fixes, contract/service renewals, software maintenance and licensing renewals, additional software licensing, hardware refreshes, etc. for existing IT infrastructure solutions and services.

BReT 2022: Ongoing IT Staff Augmentation

BRT Type:	Business Requirement for Existing Technology
------------------	--

Date Submitted:	3/19/2021
------------------------	-----------

Mandate:	
-----------------	--

Mission Critical:	
--------------------------	--

Description:	
---------------------	--

DMV periodically requires IT staff augmentation - IT contractor staff for ongoing support and maintenance of existing and new DMV IT systems and solutions.

BReT 2022: Paperless Workflow Solution for HR
--

BRT Type:	Business Requirement for Existing Technology
------------------	--

Date Submitted:	2/22/2022
------------------------	-----------

Mandate:	
-----------------	--

Mission Critical:	
--------------------------	--

Description:

Enhance DMV's existing OnBase solution to develop a robust automated workflow, dashboard and workview solution for the DMV Human Resources department.

BRnT 2016: Motor Carrier IFTA/IRP/CVIEW/Fuel Taxes

BRT Type: Business Requirement for New Technology

Date Submitted: 3/19/2021

Mandate:

Mission Critical:

Description:

This project will include the development, implementation and subsequent maintenance of a comprehensive system that will allow for the processing of commercial vehicle apportioned registration under the International Registration Plan (IRP), fuel use tax licensing and reporting functionality for motor carriers under the International Fuel Tax Agreement (IFTA), as well as IRP/IFTA related audit functions, hereinafter referred to as the IRP/IFTA system.

2. The development, implementation and subsequent maintenance of a comprehensive Federal Motor Carrier Safety Administration (FMCSA) Commercial Vehicle Information Systems and Networks (CVISN) compliant Commercial Vehicle Information Exchange Window (CVIEW) system, or CVIEW equivalent, for exchange of data within the state, and connection to SAFER for exchange of interstate data through snapshots, hereinafter referred to as the CVIEW system.

3. The development, implementation and subsequent maintenance of a comprehensive system that will allow for the processing of fuels tax licensing and reporting functionality for the fuels tax DMV administers pursuant to the Virginia Fuels Tax Act (Va Code Title 58.1, Chapter 22) and the motor vehicle fuels sales tax administered pursuant to Va Code Title 58.1, Chapter 22.1, hereinafter referred to as the Fuels Tax/Fuel Sales Tax system.

BRnT 2021: Mileage Based User Fee Solution (MБУF)

BRT Type: Business Requirement for New Technology

Date Submitted: 3/19/2021

Mandate:

Mission Critical:

Description:

HB 1414 charges DMV with creating the Mileage Based User Fee (MБУF) program which is a voluntary program that allows owners of vehicles subject to the highway use fee pursuant to 46.2-772 to pay a mileage-based fee in lieu of the highway use fee.

DMV requires an automated third party vendor solution for administering the MБУF program on behalf of DMV.

BRnT 2022: eTitle Phase 1 - Casual Sales

BRT Type:	Business Requirement for New Technology
Date Submitted:	3/2/2022
Mandate:	
Mission Critical:	
Description:	
Develop an electronic titling and registration program for casual sales or person to person vehicle transfers through an online system as Phase I of Virginia DMV's transition to eTitling.	
DMV Adobe Correspondence	
BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/31/2021
Mandate:	
Mission Critical:	
Description:	
Associated Project: CTP20369 - EO19_DMV_Aggregate_Re-Host	
DMV Oracle eBusiness Suite	
BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/31/2021
Mandate:	
Mission Critical:	
Description:	
Associated Project: CTP20369 - EO19_DMV_Aggregate_Re-Host	
DMV Select/mySelect/EZFleet	
BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/31/2021
Mandate:	
Mission Critical:	
Description:	
Associated Project: CTP20369 - EO19_DMV_Aggregate_Re-Host	

DMVNow website	
BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/31/2021
Mandate:	
Mission Critical:	
Description:	
Associated Project: CTP20369 - EO19_DMV_Aggregate_Re-Host	
Drivers License Central Issue	
BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/31/2021
Mandate:	
Mission Critical:	
Description:	
Associated Project: CTP20369 - EO19_DMV_Aggregate_Re-Host	
Extranet/ RSA	
BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/31/2021
Mandate:	
Mission Critical:	
Description:	
Associated Project: CTP20369 - EO19_DMV_Aggregate_Re-Host	
Hearing Office Scheduling System	
BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/31/2021
Mandate:	
Mission Critical:	
Description:	
Associated Project: CTP20394 - EO19_Hearing Office Scheduling System_Repurchase	

Incident Based Reporting DMV

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/31/2021
Mandate:	
Mission Critical:	

Description:
 Associated Project: CTP20369 - EO19_DMV_Aggregate_Re-Host

Q-Flow

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/31/2021
Mandate:	
Mission Critical:	

Description:
 Associated Project: CTP20421 - EO19_QFLOW System_Refactor

Remittance Processing System (RPS)

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/31/2021
Mandate:	
Mission Critical:	

Description:
 Associated Project: CTP20367 - DMV Project 2019: Remittance Processing System (RPS)_Re-Platform

Service Desk Pro

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/31/2021
Mandate:	
Mission Critical:	

Description:
Associated Project: CTP20369 - EO19_DMV_Aggregate_Re-Host

IT Strategic Plan Projects

Agency:	154 Department of Motor Vehicles (DMV)
Date:	8/16/2022

DMV Project 2020: Replace Commercial Lic WC Syst

Category 4	Project Initiation Approval
------------	-----------------------------

The DMV Commercial License Work Center needs their system rewritten to maintain business records for Driver Training Schools, Driver Improvement Clinics, Third-Party Testers, Homeschooling and Escort.

We are rewriting the applications from Classic ASP to C+/.net MVC "Model Views Control" to streamline those applications to one unified front-end to cut down on duplication, complexity, maintenance and to correct many issues that were identified by application and business process reviews, enhancing security, reducing points of failure and expanding functionality as requested by business.

Project Start Date	3/1/2021	Project End Date	9/30/2022
Estimated Costs:	Total	General Fund	Non-General Fund
Project Cost	\$328,126.31		\$326,000.00
Estimated first year of biennium:	\$100,000.00	\$0.00	\$100,000.00
Estimated second year of biennium:	\$226,000.00	\$0.00	\$226,000.00

Project Related Procurements

There are no procurements for this project

DMV Project 2019: Replace Hauling Permit System

Category 4	Project Initiation Approval
------------	-----------------------------

Upgrade existing DMV Hauling Permit system with vendor hosted Cloud solution.

Project Start Date	9/30/2021	Project End Date	10/28/2022
Estimated Costs:	Total	General Fund	Non-General Fund
Project Cost	\$2,714,717.32		\$1,898,700.00
Estimated first year of biennium:	\$0.00	\$0.00	\$0.00
Estimated second year of biennium:	\$1,708,829.00	\$0.00	\$1,708,829.00

Project Related Procurements

There are no procurements for this project

DMV Project 2021: Re-platform CSS Mainframe Apps

Category 2 Project Initiation Approval

Citizen Services System (CSS) is Virginia DMV's mainframe based application and system of record for storing information on customers to include addresses, driver history, vehicle registration, titling information, insurance and financial transactions as major data categories. CSS is running in the OS/390 environment at VITA. DMV's CSS application programs are built using the Software AG products ADABAS, Natural, Predict, EntireX/Broker and COMPLETE.

Project intent is to migrate existing Software AG based applications off of the mainframe, re-platform the infrastructure on Microsoft Windows servers, and modernize the ADABAS database to Microsoft SQL Server.

Project timeline estimation is 24 - 36 months post kick off with vendor partner. The intention for the effort is to migrate the application code to a modern, supported development language (as specified by the Commonwealth Enterprise Architecture Policy) and eliminating the use of the Software AG tools.

Project Start Date	9/30/2021	Project End Date	12/31/2024
Estimated Costs:	Total	General Fund	Non-General Fund
Project Cost	\$49,367,143.00		\$49,547,143.00
Estimated first year of biennium:	\$0.00	\$0.00	\$0.00
Estimated second year of biennium:	\$7,509,581.00	\$0.00	\$7,509,581.00

Project Related Procurements

DMV Proc 2021: Re-platform CSS Mainframe Apps SOW

DMV Project 2021: Mileage Based User Fee Sol(MBUF)

Category 4

Project Initiation Approval

HB 1414 charges DMV with creating the Mileage Based User Fee (MBUF) program which is a voluntary program that allows owners of vehicles subject to the highway use fee pursuant to 46.2-772 to pay a mileage-based fee in lieu of the highway use fee.
 DMV requires an automated third party vendor solution for administering the MBUF program on behalf of DMV.

Project Start Date	12/1/2021	Project End Date	11/1/2022
Estimated Costs:	Total	General Fund	Non-General Fund
Project Cost	\$1,850,000.00		\$1,850,000.00
Estimated first year of biennium:	\$0.00	\$0.00	\$0.00
Estimated second year of biennium:	\$607,000.00	\$0.00	\$607,000.00

Project Related Procurements

There are no procurements for this project

DMV Project 2022: eTitle Phase 1 - Casual Sales

Category 4

Project Initiation Approval

Develop an electronic titling and registration program for casual sales or person to person vehicle transfers through an online system as Phase I of Virginia DMV's transition to eTitling. This is an extension of DMV's website. It will be hosted on Virtual Servers supplied, managed and supported by the MSI at QTS and at the DMV HQ.

Project Start Date	2/16/2022	Project End Date	3/31/2023
Estimated Costs:	Total	General Fund	Non-General Fund

Project Cost	\$765,300.00		\$765,300.00
Estimated first year of biennium:	\$0.00	\$0.00	\$0.00
Estimated second year of biennium:	\$235,300.00	\$0.00	\$235,300.00

Project Related Procurements

There are no procurements for this project

IT Strategic Plan Procurements

Agency:	154 Department of Motor Vehicles (DMV)
Date:	8/16/2022
Stand Alone Procurements:	
Procurement Name:	DMV Proc 2017: Fuel Taxes Solution
Procurement Date	9/1/2017
Procurement Description:	This procurement is for the acquisition, implementation and subsequent maintenance of a comprehensive solution that will allow for the licensing, reporting, and auditing of fuels tax and fuel sales tax.
Procurement Name:	DMV Proc 2019: Renew SecuriTest Services 2019-2024
Procurement Date	3/26/2019
Procurement Description:	Idemia (previously MorphoTrust) deployed the SecuriTest driver testing solution at all DMV service locations in 2014. This is a vendor owned and maintained solution and DMV pays an ongoing monthly service fee to use in support of automated driver license testing operations. This request is to renew ongoing services, as per contract #154:12-007, for the period of March 2019 - March 2024.
Procurement Name:	DMV Proc 2019: Replace Driver License Issue System
Procurement Date	12/1/2022

Procurement Description:	<p>Conduct a competitive procurement to establish a new contract for the DMV Driver's License Central Issuance (DLCI) Solution.</p> <p>The current DLCI solution is under contract and maintained by CBN through 12/14/2022.</p>
Procurement Name:	DMV Proc 2019: Xerox Equip Printing Svcs 1/20-6/25
Procurement Date	12/20/2019
Procurement Description:	This request is to upgrade the existing Xerox equipment in the DMV printing services print shop. This new equipment agreement will be for the period of 1/1/20 - 6/30/25
Procurement Name:	DMV Proc 2020: OnBase Renew Ongoing Services/Maint
Procurement Date	8/3/2020
Procurement Description:	<p>The OnBase Electronic Document Imaging Solution (EDIS) and related services have been provided by DataBank IMX (formerly Information Access Systems) since the initial implementation in 2005. DMV's current contract with DataBank IMX expires on August 14, 2020 with subsequent renewals available.</p> <p>This request is for DMV to:</p> <ol style="list-style-type: none"> 1. Renew the existing contract with DataBank IMX to continue the existing/ongoing EDIS maintenance and support services currently being provided. Estimated procurement cost includes one 3-year renewal term. 2. Renew annual software maintenance for EDIS software components (including OnBase software licenses). Estimated procurement cost includes three 1-year software maintenance renewals.
Procurement Name:	DMV Proc 2020: PCI Compliance Consulting Services

Procurement Date	12/31/2020
Procurement Description:	This request is for approval for DMV to conduct a competitive procurement is to secure the necessary consulting services for ongoing PCI compliance review and evaluation related to DMV accepting payment cards. This includes the consultant working with DMV to evaluate the technical controls of DMV's network and information assets for compliance and appropriate security for PCI environments. The consultant will advise DMV of assessed vulnerabilities and the security and PCI compliance of the network and information assets. The Consultant will provide DMV with the annual ROC and other required items to be PCI compliant as well as providing PCI consulting as necessary.
Procurement Name:	DMV Proc 2021: Mileage Based User Fee Solution
Procurement Date	7/1/2021
Procurement Description:	<p>HB 1414 charges DMV with creating the Mileage Based User Fee (MBUF) program which is a voluntary program that allows owners of vehicles subject to the highway use fee pursuant to 46.2-772 to pay a mileage-based fee in lieu of the highway use fee.</p> <p>This request is for DMV to conduct a competitive procurement to obtain a third party vendor to provide a solution for administering the MBUF program on behalf of DMV.</p>
Procurement Name:	DMV Proc 2021: Staff Aug TREDIS 10/21-9/22
Procurement Date	5/31/2021
Procurement Description:	This is a request for the annual extension of the TREDIS (Traffic Records Electronic Data System) contractual staff for ongoing operational maintenance and support from 10/1/2021 to 09/30/2022. We confirm that this procurement is in accord with the Chief of Staff April 2, 2020 memorandum, which outlined a number of measures to reduce or eliminate agency spending due to the COVID-19 crisis.
Procurement Name:	DMV Proc 2022: Elect Verification of Vital Events

Procurement Date	4/29/2022
Procurement Description:	<p>DMV currently utilizes the NAPHSIS Electronic Verification of Vital Events (EVVE) solution for obtaining up-to-date vital records information. The EVVE system has been in use at DMV since 2012. Certified copies of Virginia vital records (birth, death, marriage, and divorce) are instantly available for purchase at all full service DMV locations, which include DMV customer service centers, and DMV 2 Go mobile offices. The EVVE system is the only single interface to all vital record offices across the country. The EVVE system:</p> <ul style="list-style-type: none"> <input type="checkbox"/> Validates birth and death records in all 50 states <input type="checkbox"/> Supports real-time and batch queries <input type="checkbox"/> Protects against potential fraudulent activities <input type="checkbox"/> Safeguards the confidentiality of data <input type="checkbox"/> Generates billing, performance, and management reports <input type="checkbox"/> Includes a user-friendly system interface. <p>The existing contract with NAPHSIS is expiring and this request is to establish a new sole-source contract for continued use of the EVVE solution.</p>
Procurement Name:	DMV Proc 2022: Staff Aug TREDS 10/22-9/23
Procurement Date	8/31/2022
Procurement Description:	This is a request for annual staff augmentation to support the ongoing operational maintenance of the TREDS (Traffic Records Electronic Data System) for the period 10/1/2022 to 09/30/2023.
Procurement Name:	DMV Proc 2022: Suffolk Weigh-In-Motion Upgrade
Procurement Date	5/31/2023
Procurement Description:	The existing Weigh-In-Motion system installed and maintained by International Road Dynamics (IRD) at the DMV Suffolk Motor Carrier Service Center requires an infrastructure upgrade. This system is currently under contract between DMV and IRD (DMV Contract number 154:18-018)

Procurement Name:	DMV Proc 2022: Xerox Printer Refresh for DMV HQ
Procurement Date	6/30/2022
Procurement Description:	This procurement is to refresh the Xerox printers used throughout DMV Headquarters as part of a 60-month managed print services agreement using the existing statewide Xerox printer contract (VA-191121-XERX).
Procurement Name:	DMV Proc 2022: Xerox Refresh DMV Printing Services
Procurement Date	6/15/2022
Procurement Description:	Refresh Xerox equipment used in the Printing Services department at DMV Headquarters. Coverage period for ongoing print services agreement will be 7/1/22 through 6/30/2027.
Procurement Name:	DMV Proc 2022: Xerox-Printers in DMV CSCs
Procurement Date	6/30/2022
Procurement Description:	DMV requests authorization to continue Managed Print Services (MPS) with Xerox at all DMV Customer Service Center locations as follows: 1. Extend the existing (470) HP LaserJet Enterprise M605x printers for an additional 13 month lease period (7/1/2022 - 7/31/2023) 2. Add an additional (50) HP LaserJet Enterprise M611x printers for a 60 month lease period (7/1/2022 - 6/30/2027)