

Report Title: 2020 - 2022 IT Strategic Plan

Agency: 182 Virginia Employment Commission (VEC)

Date: 8/20/2020

Current Operational IT Investments

In this section, describe the high-level strategy the agency will use to manage existing operational IT investments over the next year to 5 years. This section should align with identified Business Requirements for Existing Technology (BReTs). At minimum, please address the following questions in your description of your agency's strategy for managing existing operational IT investments:

Are there existing IT investments that will require additional funding over the next year to 5 years, such as license renewals, re-competition of current IT contracts, or system enhancements required by the Agency Strategic Plan?

If there are systems that will no longer support the agency's business needs, either through poor performance or excessive cost, how does IT leadership in the agency plan to address the issues?

If the agency does not have the staff or funding to meet increasing demand for IT services, how will IT leadership fulfill the requests?

Virginia Employment Commission's (VEC) Information Technology team supports a diverse set of technologies, including web based architectures and IBM mainframe sub-systems (some 25+ years old). These systems, hosted by the Virginia Information Technologies Agency (VITA) and third-party vendors, support Unemployment Insurance, Workforce Services, Economic Information Analytics, Finance, and General Services business units. The Agency will continue to host various solutions by third parties, such as the Virtual One Stop (Virginia Workforce Connection, Appeals Digital Recording Services, Labor Market Information, and Interactive Voice Response). The Agency will also implement the Unemployment Modernization (UI Mod) Project, which will replace a legacy mainframe application. This is the last significant system residing on the mainframe. The Agency will continue to manage an Employer Self Service website and will begin to manage the Claimant Self Service website as part of the UI Mod project. The Agency will continue to increase its security posture by further defining internal policies and procedures. The Agency needs to devote more time in researching and exploring emerging technology in order to be able to adopt new technologies as appropriate for delivering more efficient/effective services. This effort will be staffed internally and execution will be planned in this biennium. The Agency's Oracle e-Business Suite is hosted within the Commonwealth data center on physical servers. The Agency is relocating its headquarter facility, which started in late calendar year 2019, and is due to complete by the end of 2020. In addition to moving personnel, networks, and phones, it also includes migrating a computer room and a print shop. The computer room equipment will be related to Commonwealth data centers. Since the lease of the existing high speed printers expires near the move dates, the print shop will be outfitted with newly leased printers.

Factors Impacting the Current IT

In this section, the agency will describe the changes in their business environment that will require or mandate changes to the agency's current IT investments. These are requirements and mandates from external sources, such as other agencies or business partners, the agency's customer base, product and service providers, or new federal or state legislation or regulations. The agency must identify the business value of the change, any important deadlines that must be met, and the consequences if the deadlines are not met. In your discussion, be sure to note whether the proposed enhancements are funded or not. If the agency's existing current IT investments will not need enhancement due to requirements or mandates from external sources in the foreseeable future, the agency should enter the following text rather than leave the Factors Impacting the Current IT section blank

For each mandated change, summarize your agency's response from your Agency Strategic Plan, and is it the opinion of agency IT leadership that the IT portion of the response is adequately funded?

Do the mandated changes affect IT in other Commonwealth agencies, or in other states? If so, how?

The Agency's headquarters move requires that the existing computer room and print shop be relocated. The IT infrastructure will be migrated to facilitate these needed changes.

The Agency has consistently been challenged with poor network performance in several locations. With the new service offerings and tools promised, we plan to troubleshoot challenged sites.

The Governor's Executive Order 19 (EO19) requires that all systems residing on physical hardware be migrated to the cloud or to a virtualized environment. This impacts the Agency's largest system and its financial system. This is unfunded. The solution for the financial system needs to be determined.

The Commonwealth's solution for moving away from physical Oracle platforms is identified, however, licensing implications for VEC's Oracle E-Business suite are not yet known. As a result, the associated costs, and how they will be funded, are unknowns.

The Multi Sourcing model has been a journey for the Agency due to multiple points of accountability.. VEC has had difficulty determining service ownership, which impacts VEC's ability to service Commonwealth customers timely. VEC has had servers go down, and network outages; tickets have been mis-routed with no associated ownership to clearly identify the root cause, and thus, the resolution, with a team-oriented spirit to solve. VEC wasn't originally getting Critical Service Alerts (CSA) notifications, so visibility was lacking. As a VITA managed customer, there was an expectation to receive alerts on service outages; delivery of CSA notifications has been rectified, which has helped with visibility into status.

Proposed IT Solutions

In this section, describe the high-level strategy the agency will use to initiate new IT investments over the next year to 5 years in support of the agency strategic objectives documented in your Agency Strategic Plan. The agency does not need to consider specific technologies at this time, however, the strategy should identify how the IT implementation will provide business value to the organization. This section should align with identified Business Requirements for New Technology (BRnTs). At minimum, please address the following questions in your description of your agency's strategy for initiating new IT investments:

What are the most important solutions, based on the priority assigned to the requirements by the business sponsors in your agency, and what is the approach to achieving these priority solutions?

If any new IT initiatives will be started in the upcoming budget biennium, is it the opinion of agency IT leadership that it is adequately funded?

Does the agency's current IT staff have the appropriate skill set needed to support future agency technologies? If not, what skill sets need to be acquired?

If the agency will be engaged in multiple new IT initiatives, how will agency IT staff and agency subject matter experts be used across the initiatives?

The Agency will implement the Unemployment Modernization (UI Mod) Project, which will replace a legacy mainframe application. This is the last significant system residing on the mainframe. The Agency will continue to manage an Employer Self Service website and will begin to manage the Claimant Self Service website as part of the UI Mod project.

The Agency will continue to host various solutions by third parties, such as the Virtual One Stop (Virginia Workforce Connection, Appeals Digital Recording Services, Labor Market Information, and Interactive Voice Response.

The Agency will migrate its on-premise fax solution over to a managed/hosted fax solution.

The Agency will migrate its on-premise FileNet solution over to a managed/hosted FileNet solution.

The Agency will continue its transformation activities by transforming directory services and security.

The Agency will continue its EO19 activities to transition the 2 systems affected.

Finance Management System (FMS)

Virginia Unemployment Insurance System (VUIS)

Report Title: Business Requirements For Technology

Agency: 182 Virginia Employment Commission (VEC)

Date: 8/20/2020

182 VEC BReT Cloud Readiness Assessment 2018 Financial Management System (FMS) VEC	
BRT Type:	Business Requirement for Existing Technology
Date Submitted:	1/8/2019
Mandate:	Yes
Mission Critical:	Yes
Description:	
<p>Governor Ralph Northam's "Executive Order 19: Cloud Service Utilization and Readiness" requires agencies to take specific actions starting this month and continuing through fall 2019.</p> <p>The order requires VITA to adopt a model for evaluating and incorporating cloud services into the commonwealth's information technology (IT) strategy and services. VITA has:</p> <ul style="list-style-type: none">Started the process of creating a cloud services modelBegun obtaining information about agency systems that can be migrated to a cloud environmentProvided an overview of the process at the recent agency information technology resources (AITR) meetingPlanned additional announcements to AITRs regarding remaining stepsIncluded cloud-related services and migration to the new data center in the recently awarded infrastructure contracts <p>Additionally, VITA and all systems must move from the Commonwealth Enterprise Solutions Center (CESC) in Chester by December of 2021. One related strategy is to reduce the number of physical servicers at CESC to prepare for the move. This means migration to the cloud must be completed by that time. It is imperative to start planning now.</p> <p>Agencies' IT staff members have been asked to complete cloud assessments and should be using the results to identify resource requirements. VITA encourages agencies to evaluate their resources and discuss resource planning with the appropriate financial staff to ensure work can begin as required. Resource needs should be included requests in the upcoming budget cycle.</p> <p>To identify which existing solutions can be migrated to the cloud and ensure all new IT solutions proposed be cloud-enabled, VITA will issue a hosting standard in the coming weeks. This standard will define terminology and identify requirements agencies must consider when implementing cloud-based IT solutions.</p>	
182 VEC BRet Cloud Readiness Assessment 2018 Virginia Unemployment Insurance System (VUIS)	
BRT Type:	Business Requirement for Existing Technology
Date Submitted:	1/15/2019
Mandate:	Yes
Mission Critical:	Yes
Description:	
<p>Governor Ralph Northam's "Executive Order 19: Cloud Service Utilization and Readiness" requires agencies to take specific actions starting this month and continuing through fall 2019.</p> <p>The order requires VITA to adopt a model for evaluating and incorporating cloud services into the commonwealth's information technology (IT) strategy and services. VITA has:</p> <ul style="list-style-type: none">Started the process of creating a cloud services modelBegun obtaining information about agency systems that can be migrated to a cloud environmentProvided an overview of the process at the recent agency information technology resources (AITR) meetingPlanned additional announcements to AITRs regarding remaining stepsIncluded cloud-related services and migration to the new data center in the recently awarded infrastructure contracts <p>Additionally, VITA and all systems must move from the Commonwealth Enterprise Solutions Center (CESC) in Chester by December of 2021. One related strategy is to reduce the number of physical servicers at CESC to prepare for the move.</p>	

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To identify which existing solutions can be migrated to the cloud and ensure all new IT solutions proposed be cloud-enabled, VITA will issue a hosting standard in the coming weeks. This standard will define terminology and identify requirements agencies must consider when implementing cloud-based IT solutions.

BReT - Agency Data Center Move

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	5/30/2020
Mandate:	No
Mission Critical:	Yes

Description:

The Agency is moving the existing Agency data center within Central Office to another facility. The existing data center needs regular maintenance and upgrades that are more costly than moving to a facility with a smaller data center footprint. As a separate activity, the Agency is exploring moving its Central Office business operations from its current facility to another facility. If it is decided to move business operations to a different facility, the existing data center will need to move.

BReT - Central Office Phone System

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	4/1/2019
Mandate:	No
Mission Critical:	Yes

Description:

The majority of phones in VEC's Central Office is comprised of ISDN and analog. We need to transition over to a modern phone system.

BReT End of Life 2008 Server VEC

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	10/4/2019
Mandate:	No
Mission Critical:	No

Description:

Agency will create a mitigation plan to address End of Life 2008 servers.

BReT Financial Management System Upgrade

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	7/29/2020
Mandate:	No
Mission Critical:	Yes

Description:

Upgrade VEC's Oracle E-Business Suite application to newer version. This also involves upgrading the underlying Oracle database version. Work to be done by contractor.

BReT Hosted Fax

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	8/2/2019
Mandate:	No
Mission Critical:	Yes

Description:

Replace the agency's existing on-premise fax solution.

BReT Hosted FileNet Solution

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	8/2/2019
Mandate:	No
Mission Critical:	

Description:

Migrate our on-premise FileNet solution over to a managed solution.

BReT Transformation

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	11/1/2019
Mandate:	No
Mission Critical:	

Description:

To determine what is needed to close out Transformation, develop a plan for Transformation, and close out Transformation.

BReT UI Mod Iteration 3 Modifications

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	6/12/2020
Mandate:	Yes
Mission Critical:	Yes

Description:

The BReT covers several required changes of the VUIS application supporting Benefits and Appeals.

VEC to provide claimants with notices of the sanctions and inform them of the collection methods.

Impose a 15% fraud penalty on claimants.

Employer's tax account shall not be relieved of benefit charges if they fail to adequately or timely respond to requests for information.

When an appeal is added, a work-item is needed when ac active set off exists, or an active collection agency referral exists for an employer.

USDOL requires states to apply a specific percentage reduction of an EUC weekly benefit amount and maximum benefit amount when calculating an initial EUC Tier 1 monetary.

4 new notices of hearing for se-off issues are needed for first-level and commission level appeals.

Report is needed that details the Trust Fund Pool Account Number charges.

Only first-level users should be able to take action on first-level dockets. The same is true for commission level.

Benefits based on services provided to or on behalf of an educational institution while employed by a governmental entity or nonprofit organization shall not be payable to any individual who provided such services under the same circumstances.

Liable and subsequent employers need to be able to be added at the time a new issue is being created by appeals.

Appeals hearing notices need to be modified to accommodate the standardized mailing address formats.

SIDES e-Response functionality is now required as an option for employers.

The Trade Adjustment Assistance Extension Act of 2011 (2011 amendments) expired on December 31, 2013. As a result, administration of the Trade Act program reverts back to the provisions set forth in the Trade Adjustment Assistance Reform Act of 2002 (2002 amendments) with three holdover provisions from the 2011 amendments. Reversion 2014 means the TAA program under the 2002 amendments with 2011 Sunset provisions. It is authorized to be in effect from January 1, 2014 through December 31, 2014, after which time the TAA program is scheduled to expire.

New law effective 7/25/2010 allowed claimants whose WBA on the new claim was either \$100 less or 25% less than the WBA on old claim would be allowed to draw the remaining EUC at the higher WBA before drawing the lower WBA on the new claim. In this scenario, the new Regular UI claim should have established an (RQ06) EUC Option A - Not UI Eligible" issue to enable claimant to claim the rest of his EUC Tier 1 balance at the higher WBA before claiming on his Regular UI claim for the lower WBA.

Allow staff to manually enter DD214 wages for multiple military employers using the UCX FCCC Response screen. Similarly this functionality is also needed to manually enter wages for multiple Federal Civilian Employers using UCFE FCCC Response screen.

Hearing dropdown values must include the ability to split the type of hearing (in-person, telephonic).

Update rules for calculating overpayments.

Virginia Law changes effective 7/6/2016 for military trailing spouse.

Add methodology to calculate monetary entitlement via the benefit table.

Effective January 1, 2016, USDOL has changed the UI Benefits Module for the "WPRS Profiling" and "Reemployment Programs" sections. The targeting for the WPRS-Profiling process will change so that we are targeting all Military Claimants (UCX); regardless of exhaustion probability + the top 1/3 of the most likely to exhaust from the non-military (UCX) claims.

Virginia passed a law effective January 1, 2015 to allow employers to request Short-Time Compensation for their employees in an effort to reduce their work hours and not completely lay them off. (60.2-700 of the UC Act 2015).

Virginia passed a law effective July 1, 2015 to allow for a new no charge provision under 60.2-528.1 (9) of the UC Act of 2015.

The TAA Reauthorization Act of 2015 (TAARA 2015), title IV of the Trade Preferences Extension Act of 2015 (Public Law 114-27), was signed into law by President Obama on 06/29/15.

BReT VEC Cardinal

BRT Type:	Business Requirement for New Technology
Date Submitted:	11/1/2019
Mandate:	No
Mission Critical:	No
Description:	

Part 3 of Cardinal - the statewide rollout of general Ledger, Accounts Payable, Expense, and Accounts Receivable - Cash Receipts functionality is scheduled for completion in conjunction with the changing Cardinal project delivery dates. VEC will have to implement Cardinal interfaces within our Financial systems.

BRnT - Pandemic Emergency Unemployment Compensation (PEUC)

BRT Type:	Business Requirement for New Technology
Date Submitted:	5/15/2020
Mandate:	Yes
Mission Critical:	Yes

Description:
Need to outsource a system to administer the Pandemic Emergency Unemployment Compensation (PEUC) program. We will be able to comply with portions of the CARES Act that we were previously not able to comply with.

BRnT Extended Benefits

BRT Type:	Business Requirement for New Technology
Date Submitted:	7/28/2020
Mandate:	Yes
Mission Critical:	Yes

Description:
Implement the new Extended Benefits program for Unemployment Insurance.

BRnT Pandemic Unemployment Assistance

BRT Type:	Business Requirement for New Technology
Date Submitted:	4/17/2020
Mandate:	Yes
Mission Critical:	Yes

Description:
Need to outsource a system to administer the Pandemic Unemployment Assistance (PUA) program. We will be able to comply with portions of the CARES Act that we were previously not able to comply with.

Outsource Call Center Staffing and Telephony BRnT

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	7/29/2020
Mandate:	No
Mission Critical:	Yes

Description:
The VEC will outsource call center staffing which services will be provided at the suppliers site. This will result in the supplier needing to provide telephony infrastructure in order for their team members to make and receive calls on behalf of the VEC. This may replace existing suppliers who are providing this function.

Report Title: IT Strategic Plan Budget Tables

Agency: 182 Virginia Employment Commission (VEC)

Date: 8/20/2020

Current IT Services				
	Costs Year 1		Costs Year 2	
Category	GF	NGF	GF	NGF
Projected Service Fees	\$0.00	\$6,078,137.00	\$0.00	\$6,260,481.00
VITA Infrastructure Changes	\$0.00	\$720,000.00	\$0.00	\$960,000.00
Estimated VITA Infrastructure	\$0.00	\$6,798,137.00	\$0.00	\$7,220,481.00
Specialized Infrastructure	\$0.00	\$0.00	\$0.00	\$0.00
Agency IT Staff	\$0.00	\$1,403,000.00	\$0.00	\$1,473,150.00
Non-agency IT Staff	\$0.00	\$740,000.00	\$0.00	\$740,000.00
Cloud Computing Service	\$0.00	\$1,000,000.00	\$0.00	\$1,000,000.00
Other Application Costs	\$0.00	\$1,100,000.00	\$0.00	\$1,100,000.00
Total	\$0.00	\$11,041,137.00	\$0.00	\$11,533,631.00
Proposed IT Investments				
	Costs Year 1		Costs Year 2	
Category	GF	NGF	GF	NGF
Major IT Projects	\$0.00	\$1,998,339.15	\$0.00	\$1,397,574.00
Non-Major IT Projects	\$0.00	\$0.00	\$0.00	\$0.00
Agency-Level IT Projects	\$0.00	\$200,000.00	\$0.00	\$200,000.00
Major Stand Alone IT Procurements	\$0.00	\$300,000.00	\$0.00	\$300,000.00
Non-Major Stand Alone IT Procurements	\$0.00	\$100,000.00	\$0.00	\$100,000.00
Agency-Level Stand Alone IT Procurements	\$0.00	\$500,000.00	\$0.00	\$500,000.00
Procurement Adjustment for Staffing	\$0.00	\$0.00	\$0.00	\$0.00
Total	\$0.00	\$3,098,339.15	\$0.00	\$2,497,574.00
Projected Total IT Budget				
	Costs Year 1		Costs Year 2	
Category	GF	NGF	GF	NGF
Current IT Services	\$0.00	\$11,041,137.00	\$0.00	\$11,533,631.00
Proposed IT Investments	\$0.00	\$3,098,339.15	\$0.00	\$2,497,574.00
Total	\$0.00	\$14,139,476.15	\$0.00	\$14,031,205.00

Report Title: IT Strategic Plan Projects

Agency: 182 Virginia Employment Commission (VEC)

Date: 8/20/2020

Projects				
VEC Computer Room Move				
Oversight and Governance Category: Category 4: Low/Medium, Low/Low		Project Initiation Approval		
There are two separate phases to this initiative: 1) relocation of VITA managed infrastructure (DMND0001325), 2) relocation of VEC managed infrastructure (DMND0001334).				
Relocation of VITA managed infrastructure: The VITA managed infrastructure within VEC's computer room will need to be removed from VEC's computer room. Equivalent virtual servers, storage, and circuit (to support fax) will be stood up at CESC. VEC's owned fax appliance also needs to be relocated to CESC as part of this initiative until a suitable hosted fax solution can be found.				
Relocation of VEC managed infrastructure: Move the existing Agency Computer Room by VITA procuring replacement hardware; installing new hardware at VEC's Central Office; migrating Agency virtual servers to the new infrastructure; moving the new infrastructure along with other VEC owned hardware that will not be procured into CESC and eventually to the new Commonwealth data center; moving the DR component to the Manassas data center; install the appropriate circuits at CESC (and Commonwealth's new data center) to support VEC's network and internet connection. VEC will dispose of VEC owned equipment that will be replaced as part of this initiative. This path was made after considerable discussions with VITA management, Unisys, and Dell.				
Planned Project Start Date: 11/15/2019		Planned Project End Date: 5/22/2020		
Estimated Costs:		Total	General Fund	Nongeneral Fund
Project Cost		\$1,014,005.00	\$0.00	\$1,014,005.00
Estimated project expenditures first year of biennium:		\$0.00	\$0.00	\$0.00
Estimated project expenditures second year of biennium:		\$0.00	\$0.00	\$0.00
Project Related Procurements				
VEC Computer Room Move Procurement				
Move the existing Agency data center by procuring replacement hardware, installing at agency, migrating systems and applications, and then moving all data center equipment from VEC to CESC.				
EO19_VEC_Aggregate_Rehost				
Oversight and Governance Category: Category 4: Low/Medium, Low/Low		Investment Business Case Approval		

EO19_VEC_Aggregate_Rehost			
Planned Project Start Date: 3/2/2020		Planned Project End Date: 8/3/2020	
Estimated Costs:	Total	General Fund	Nongeneral Fund
Project Cost	\$85,000.00	\$0.00	\$0.00
Estimated project expenditures first year of biennium:	\$0.00	\$0.00	\$0.00
Estimated project expenditures second year of biennium:	\$0.00	\$0.00	\$0.00
Project Related Procurements			
There are no procurements for this project			
EO19 FMS			
Oversight and Governance Category: Category 3: Medium/medium, Medium/Low, Low/High		Investment Business Case Approval	
EO19 cloud readiness - FMS			
Planned Project Start Date: 8/5/2019		Planned Project End Date: 8/3/2020	
Estimated Costs:	Total	General Fund	Nongeneral Fund
Project Cost	\$75,000.00	\$0.00	\$10,000.00
Estimated project expenditures first year of biennium:	\$10,000.00	\$0.00	\$10,000.00
Estimated project expenditures second year of biennium:	\$0.00	\$0.00	\$0.00
Project Related Procurements			
There are no procurements for this project			
Pandemic Emergency Unemployment Compensation (PEUC)			
Oversight and Governance Category: Category 4: Low/Medium, Low/Low		Project Initiation Approval	
Implement a system to comply with the Pandemic Emergency Unemployment Compensation program within the CARES Act. Specifically to cover those customers who have exhausted their regular Unemployment Insurance benefits.			
Planned Project Start Date: 5/26/2020		Planned Project End	

Date: 9/30/2020

Estimated Costs:	Total	General Fund	Nongeneral Fund
Project Cost	\$485,000.00	\$0.00	\$0.00
Estimated project expenditures first year of biennium:	\$0.00	\$0.00	\$0.00
Estimated project expenditures second year of biennium:	\$0.00	\$0.00	\$0.00

Project Related Procurements

Pandemic Emergency Unemployment Compensation (PEUC) Procurement

Procure a SaaS solution to implement the Pandemic Emergency Unemployment Compensation (PEUC) portion of the CARES Act.

Outsource Call Center Staffing and Telephony

Oversight and Governance Category:

Investment Business Case Approval

The VEC will outsource call center staffing which services will be provided at the suppliers site. This will result in the supplier needing to provide telephony infrastructure in order for their team members to make and receive calls on behalf of the VEC. This may replace existing suppliers who are providing this function.

Planned Project Start Date: 8/23/2020

Planned Project End Date: 1/31/2021

Estimated Costs:	Total	General Fund	Nongeneral Fund
Project Cost	\$5,100,000.00	\$0.00	\$5,100,000.00
Estimated project expenditures first year of biennium:	\$2,550,000.00	\$0.00	\$2,550,000.00
Estimated project expenditures second year of biennium:	\$2,550,000.00	\$0.00	\$2,550,000.00

Project Related Procurements

Outsource Call Center Staffing and Telephony Procurement

The VEC will outsource call center staffing which services will be provided at the suppliers site. This will result in the supplier needing to provide telephony infrastructure in order for their team members to make and receive calls on behalf of the VEC. This may replace existing suppliers who are providing this function.

Extended Benefits

Oversight and Governance Category:

Investment Business Case Approval

Implement the Extended Benefits Program for Unemployment Insurance.

Planned Project Start Date: 8/9/2020

Planned Project End Date: 10/31/2020

Estimated Costs:	Total	General Fund	Nongeneral Fund
Project Cost	\$750,000.00	\$0.00	\$750,000.00
Estimated project expenditures first year of biennium:	\$750,000.00	\$0.00	\$750,000.00
Estimated project expenditures second year of biennium:	\$0.00	\$0.00	\$0.00

Project Related Procurements

Extended Benefits Procurement

Implement the Extended Benefits program within Unemployment Insurance. This will include a procurement of a supplier to perform work.

Report Title: IT Strategic Plan Procurements

Agency: 182 Virginia Employment Commission (VEC)

Date: 8/20/2020

Stand Alone Procurements:	
Procurement Name:	High Speed Printers
Procurement Description:	Replace the Agency's existing 2 high speed printers.
Procurement Date:	10/1/2019
Procurement Name:	Appeals Digital Recording and Scheduling
Procurement Description:	To recompile the existing Appeals Digital Recording and Scheduling system known as Clear2There. The system allows for an automate process to schedule telephonic hearings between parties, provides telephone conferencing for the hearing, records the hearing, provides case management, and purges recordings after 3 years.
Procurement Date:	1/21/2019 Multiyear Contract