



# VIRGINIA IT AGENCY

**Welcome to the Feb. 7, 2024  
ISOAG Meeting**

Information Security Officer's  
Advisory Group

February 7, 2024



## Agenda

## Presenter

**Welcome/Opening Remarks**

**Erica Bland/ VITA**

**Protect Critical Infrastructure**

**Dylan Higgs, Rusty Byers /OPSWAT**

**Virginian Identity Program (VIP) Update**

**Ron Sticinski/ VITA**

**Splunk add on**

**Richard White/ VITA**

**New OKR Introduction**

**Matthew Umphlet/VITA**

**Upcoming Events**

**Erica Bland/ VITA**

**Adjourn**

# OPSWAT.

INTRODUCTIONS

# Corporate Overview

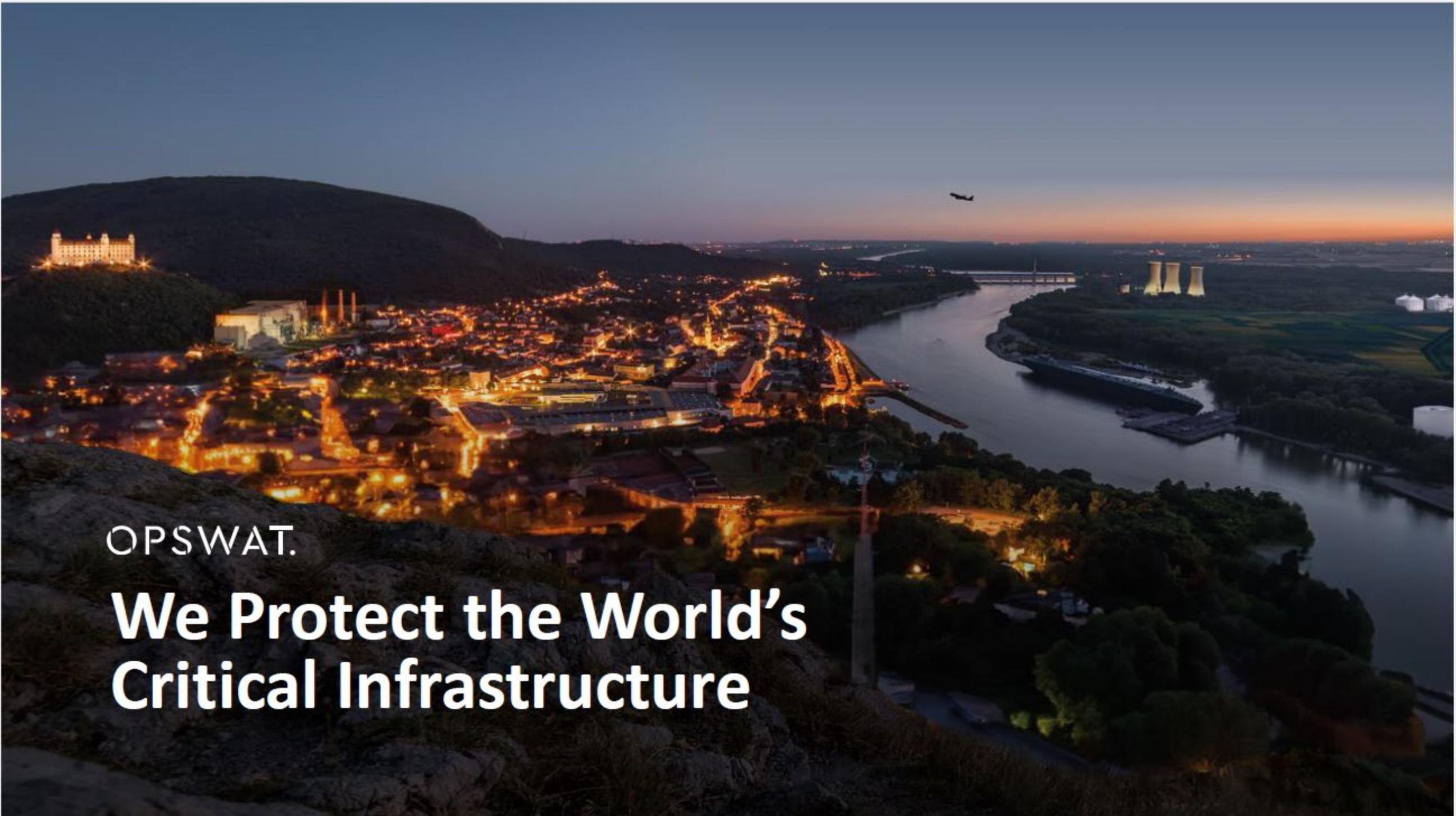
State of Virginia - VITA

Prepared for: State of Virginia - VITA

Prepared by: Rusty Byers & Dylan Higgs

Release Date: v20-5 2024-01

For more information email [rusty.byers@opswat.com](mailto:rusty.byers@opswat.com) & [Dylan.higgs@opswat.com](mailto:Dylan.higgs@opswat.com)

An aerial night photograph of a city, likely Pittsburgh, Pennsylvania. The city is illuminated with warm yellow and orange lights, reflecting on a large river that winds through the center. In the background, a large hill is topped with a brightly lit, multi-story building. To the right, a power plant with three prominent cooling towers is visible. The sky is a deep blue, and a small airplane is seen in flight. The foreground shows a rocky, dark landscape.

OPSWAT.

**We Protect the World's  
Critical Infrastructure**

# What is critical infrastructure?



Chemical



Commercial



Communications



Manufacturing



Dams



Defense



Emergency



Energy



Financial



Agriculture



Government



Health



Information



Nuclear

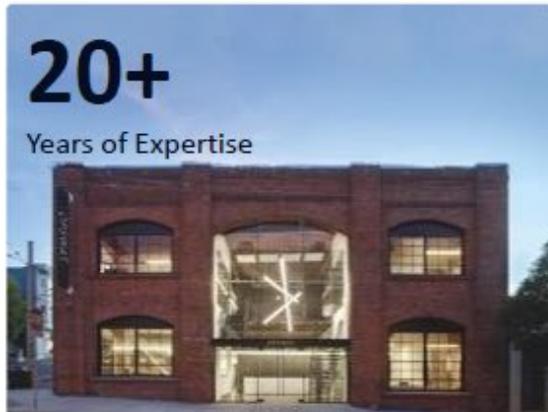


Transportation



Water

# We Are Innovators



**2023 Cybersecurity Excellence Awards**  
Gold – ICS/SCADA Security  
Gold – Web Application Security  
Gold – CS Solution



**2023 Globee Awards**  
Bronze – Cybersecurity



**CyberSecurity Breakthrough Awards 3 Years Running**  
2023 Overall Enterprise Email Security Solution  
2022 Professional Certification Program  
2021 Overall Infrastructure Security Solution Provider



**2023 The Channel Co.**  
CRN Partner Program Guide



**ISO/IEC 27001:2013 Certification.**



**OPSWAT MetaDefender Core achieved EAL2+ (ALC\_FLR\_1) Met all Common Criteria Evaluation Assurance Level**

# Why It Happens



## Network Complexity

- IT-OT Convergence
- Cloud Transformation
- IoT Adoption
- Wide Attack Surface
- Compliance Mandates

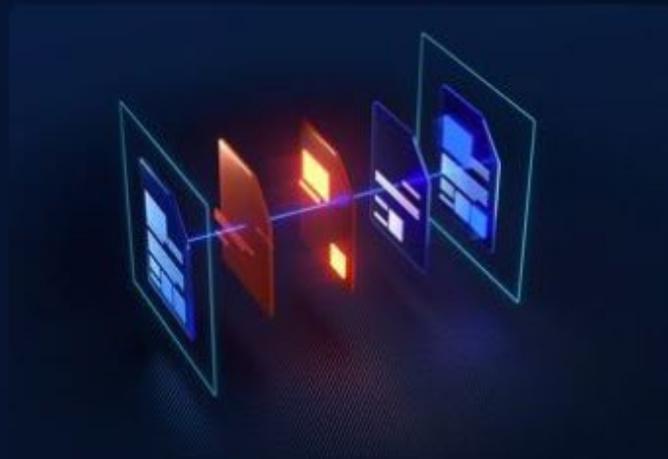
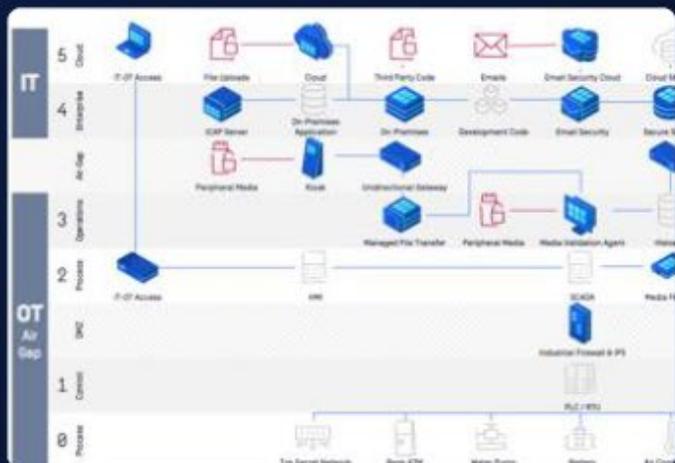
## Technology Gaps

- Malware Bypasses Detection
- Supply Chain Vulnerabilities
- Data Leak Exposure
- Device Exploits
- Network Intrusions

## Training Gaps

- Lack of Practical Training
- Means of Certification
- Expert Workforce Shortage
- Lack of Expert Support

# Our Approach



## Comprehensive Platform

- Covers IT, OT & ICS Use Cases
- Supports Air-gapped Networks
- Cloud, Software and Hardware
- 21 Products and Growing

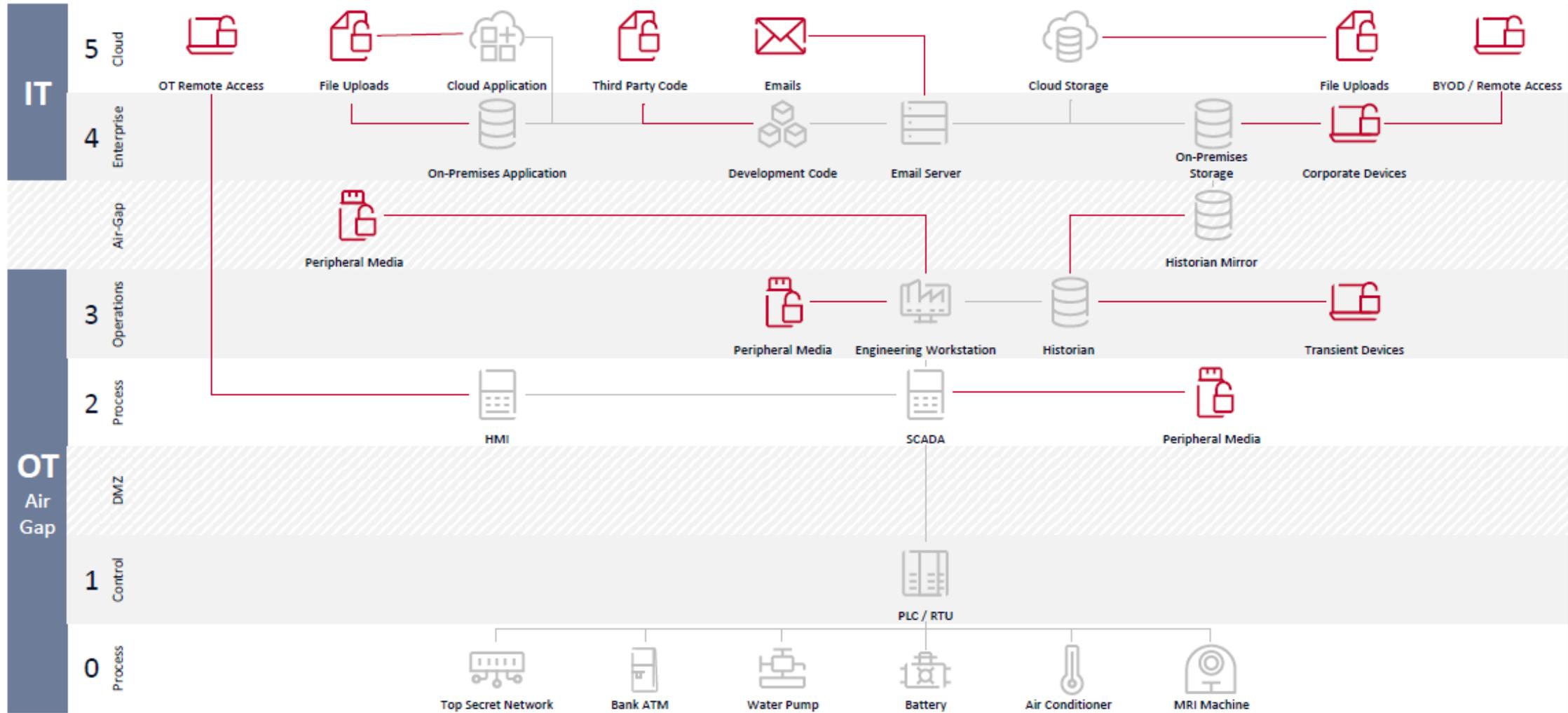
## Purpose-Built Technologies

- Prevention Not Based on Detection (CDR)
- Multi-Antivirus Engine Scanning
- File Based Vulnerabilities
- Country of Origin Detection
- Malware Analysis for IT/OT
- CIP Protocol Support

## Training Gaps

- Practical Online Training and Certification
- Regional CIP Labs

# Networks Are Complex, Under Attack, and Require Compliance



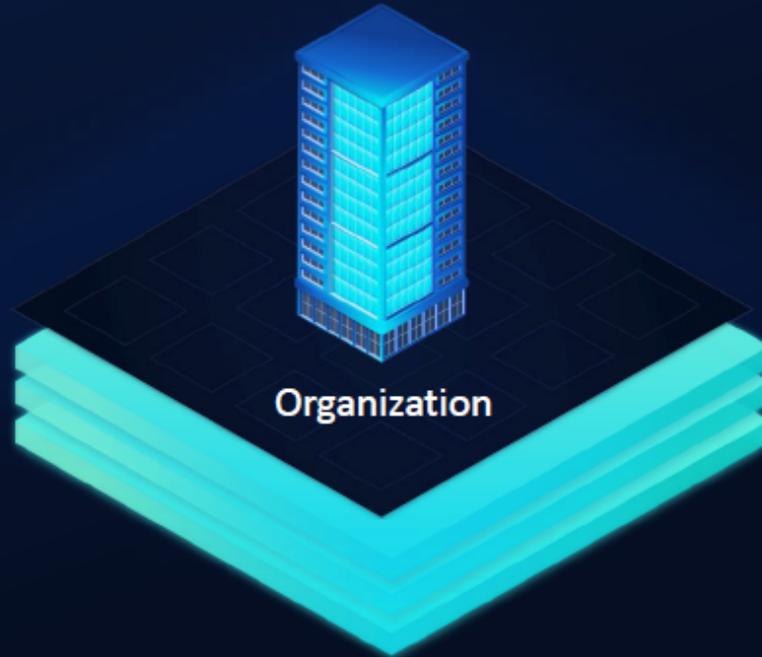
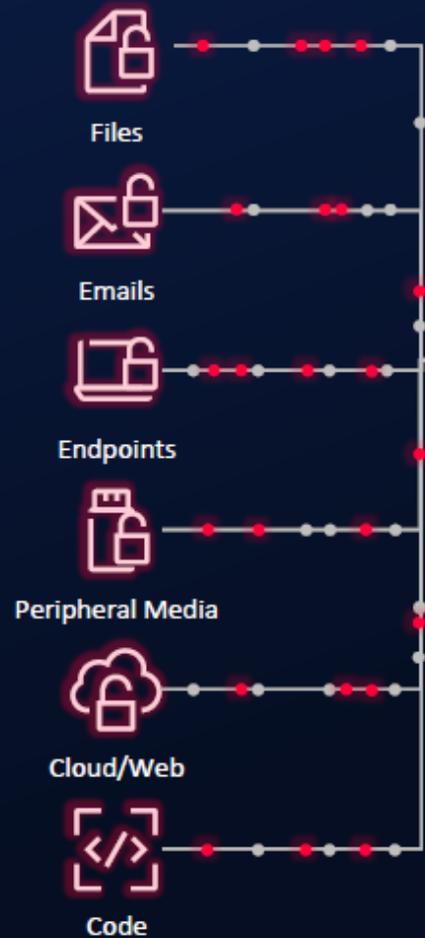
# Traditional Defenses Are Insufficient

## Unsecure Assets

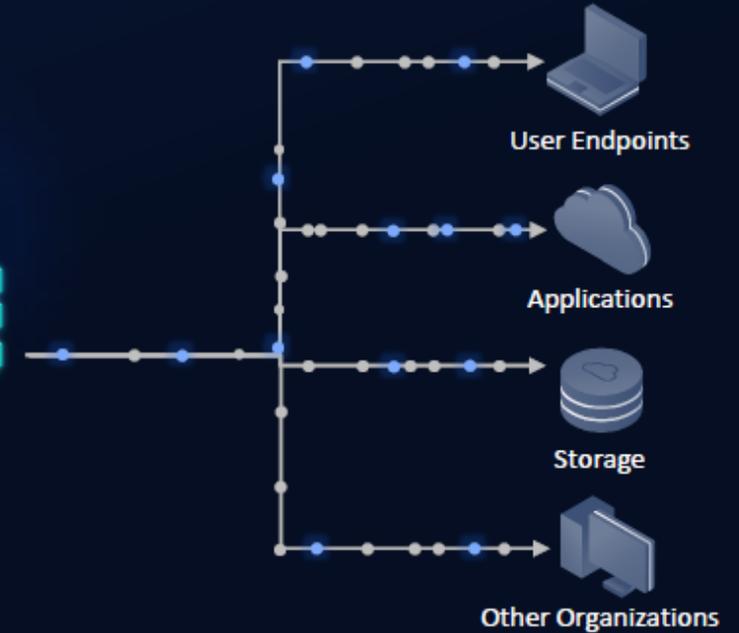


# We Secure the Flow of Data

Unsecure Assets

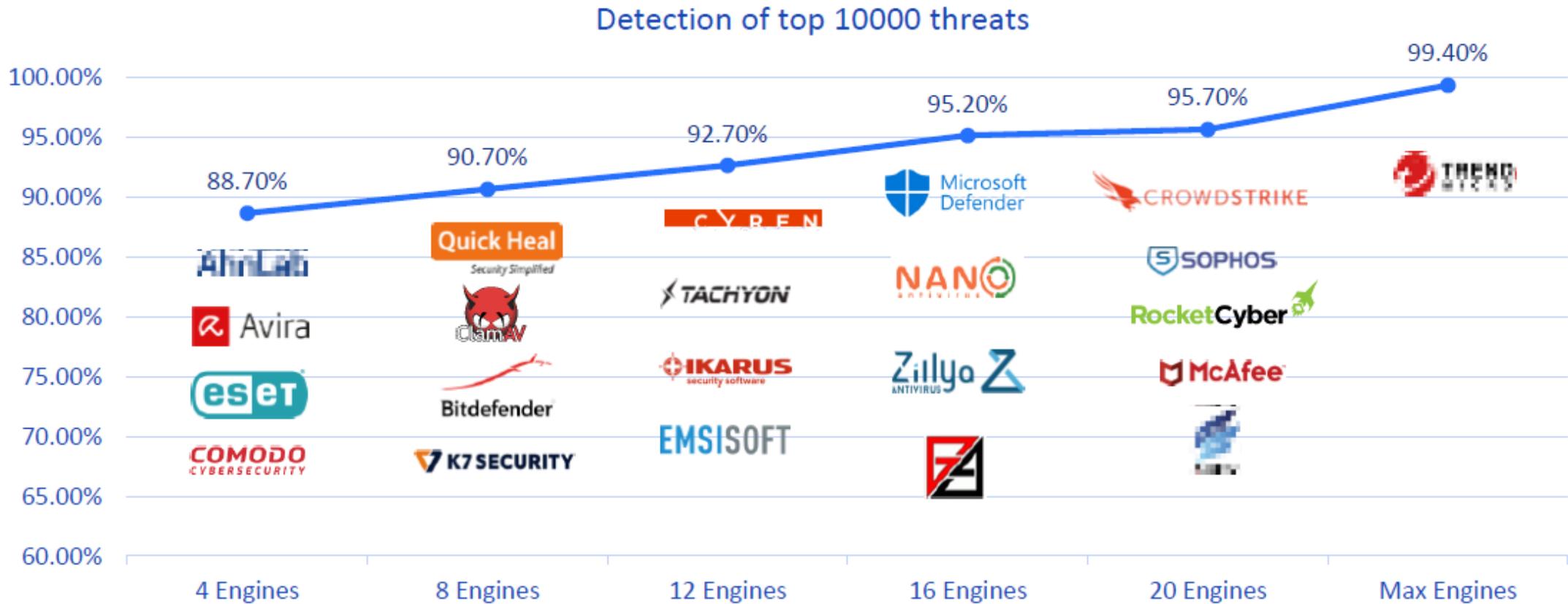


30+ Antivirus Engine Scanning  
Deep Content Sanitization Preventing Unknown Threats  
Patented Emulation-Based Sandbox  
Proactive Data Loss Prevention  
...and more



# The Power of Multiscanning

The more anti-malware engines added, the better the malware detection rates



Trust No File. Trust No Device.

# MetaDefender

Unsecure Assets



Files



Emails



Endpoints



Peripheral Media



Cloud/Web



Code



Platform

Integrated by design and purpose built for critical infrastructure protection



Technology

Multiscanning

Deep CDR

Adaptive Sandbox

Proactive DLP

File Vulnerability Assessment

Threat Intelligence Feed

SBOM

Country of Origin Detection

...and more



Products

Core

Drive

ICAP

Managed File Transfers

Storage Security

IT-OT Access

Email Security

Endpoint

Netwall

Supply Chain Security

OT Security

Kiosk

Industrial Firewall

Media Firewall



Deployments

Airgap

Your Cloud

OPSWAT Cloud

On-Premises



Secure Assets



Files



Emails



Endpoints



Peripheral Media

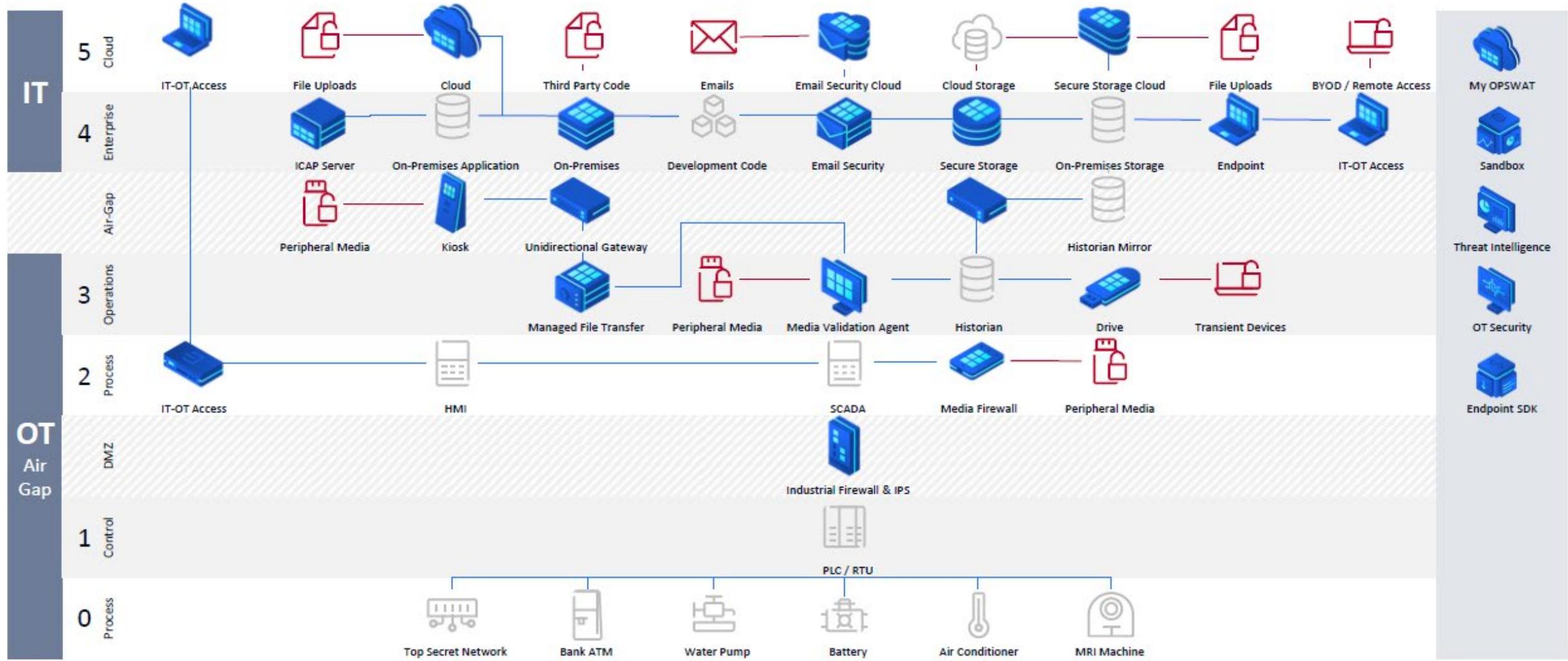


Cloud/Web



Code

# OPSWAT Delivers Multiple Lines of Defense



OPSWAT.

**#1 Market Leader**

Multiscanning & Deep CDR Technology



# Customer Success Stories

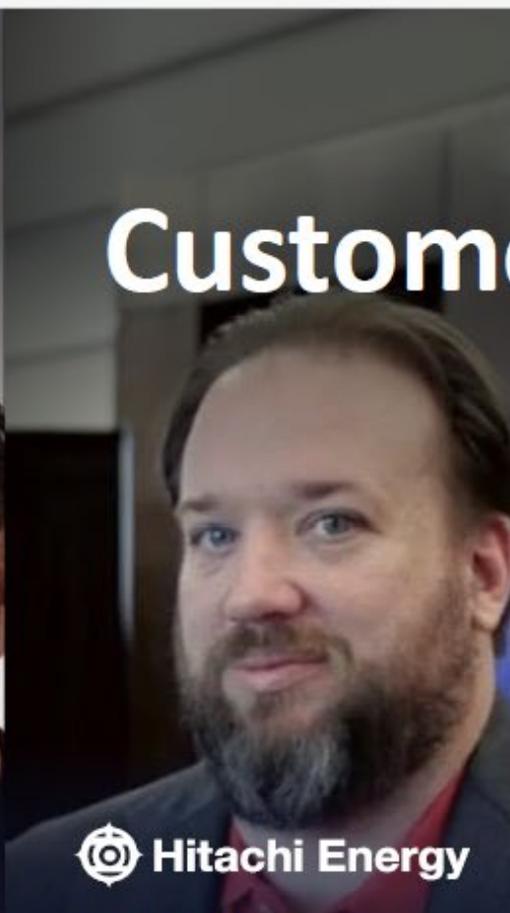


**zoom**

Nick Chong  
Chief Services Officer

Zoom leverages Advanced cybersecurity threat protection keeping their communication platform malware free.

[Read or Watch the Story](#)



 **Hitachi Energy**

Jeremy Morgan  
Global Cybersecurity Manager

Hitachi Energy enhances software supply chain resilience with OPSWAT Solutions in the energy sector.

[Read or Watch the Story](#)

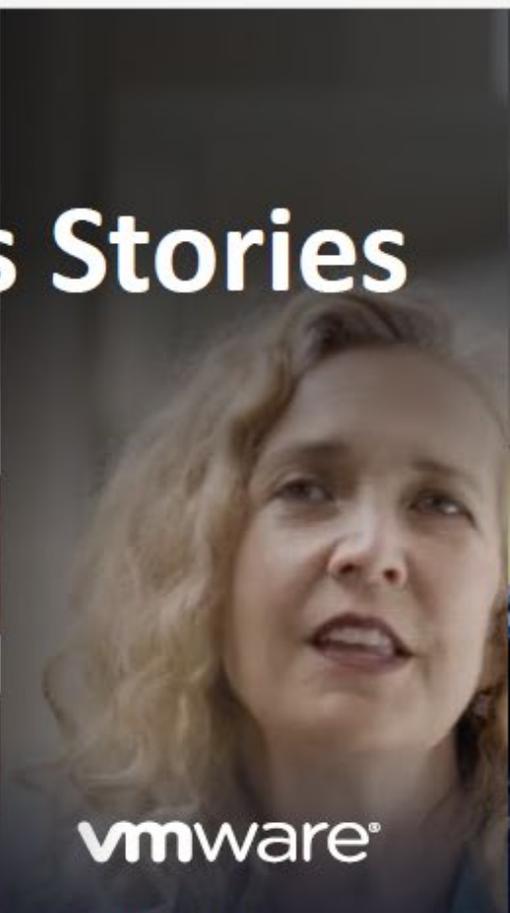


**ivanti**

Srinivas Mulkamala  
Chief Product Officer

Ivanti implements stringent measures to ensure that devices with secure access are free from malicious code.

[Read or Watch the Story](#)



**vmware**

Kristina de Nike  
Director of Product Management

VMware strengthens the security of their VDI environments with a secure access flow.

[Read or Watch the Story](#)



**BER** FLUGHAFEN  
BERLIN  
BRANDENBURG

Ronnie Querfurth  
IT Solutions and Platforms

Berlin Airport efficiently manage their large file flow while guarding against potential threats hidden in files.

[Read the Story](#)

# OPSWAT Academy

Award-Winning Associate & Professional  
Certifications for Practical Cybersecurity Expertise



2022 Cybersecurity Breakthrough Award  
Professional Certification Program of the Year



Get Started



[opswatacademy.com/get-started](https://opswatacademy.com/get-started)



VIRGINIA  
IT AGENCY

# Virginian Identity Program (VIP)

## ISOAG Meeting

Ron Sticinski  
VIP Program Manager

February 7, 2024

# Virginian Identity Program (VIP) update

## Program goal and objectives

The goal of single sign-on for Commonwealth of Virginia (COV) applications:

- Create ease of doing business with state and local government agencies by providing a single username and password for constituents
- Provide a central Virginian identity management solution at VITA
- Provide protection of identities and systems with items such as multifactor authentication (MFA) and additional identity proofing tools
- Allow agencies to reprioritize personnel resources and reduce infrastructure
- Ensure compliance with COV standards

# Virginian Identity Program (VIP) update

## Recent accomplishments

- Released a request for information (RFI) for identity verification services
  - Received responses from 21 vendors including industry leaders such as Experian, TransUnion, ID.me, LexisNexis and IDEMIA
  - All responses used facial recognition for identity verification; several responders indicated participation in NIST Face Recognition Verification Testing (FRVT)
  - Many responses cited certification by Kantara Initiative for their identity assurance level (IAL)2/authenticator assurance level (AAL)2 processes
- Leveraging the service portfolio life cycle management (SPLM) process to develop security, training and support documentation

# Virginian Identity Program (VIP) update

## Next Steps – Conduct a pilot with the Governor’s Office

- Set up the FedRAMP-certified high production and preview Okta CIAM tenants
- Integrate and test Okta CIAM with Governor’s Office applications; Working with Governor’s News Release and Flag Information applications
- Conduct pilot with Governor’s Office applications no later than March 2024
- Stabilize and provide operations and maintenance support for the Governor’s Office

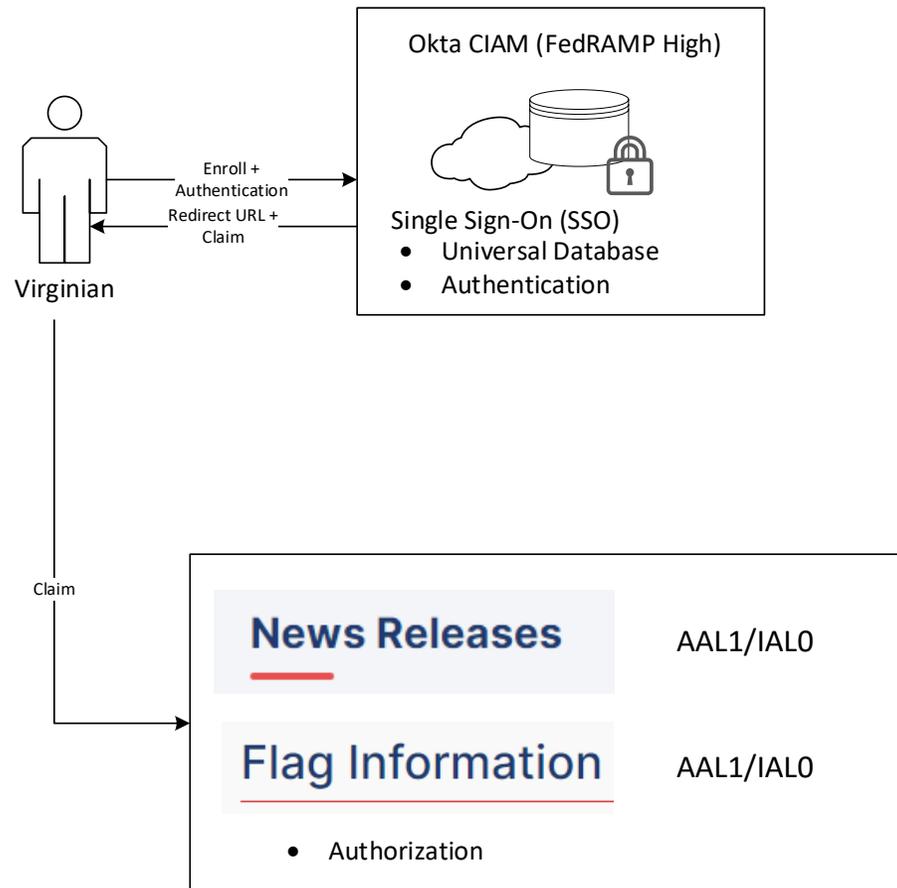
# Virginian Identity Program (VIP) update

## Additional activities – Prepare and release a request for proposal (RFP) for identity proofing services

- Acquiring licenses, implementation services, technical support (L2/L3) and Client-Facing Help Desk (L1)
- Identify and select source Evaluation Team board members
- Continue to collect and analyze agency technical requirements
- Define the requirements for the RFP
- Prepare a draft RFP for review by VITA and Office of the Attorney General
- Release the RFP for bid by April 2024

# Virginian Identity Program (VIP) – Pilot Planning

## VIP - Governor’s Office Pilot



### Pilot Activities

- End Users will attempt to login to the Pilot Applications (only AAL1/IAL0).
- End Users will be required to enroll in VIP.
- Enrollment will allow End Users to self-verify their passwords, email addresses, and phone numbers (authenticators). Use of additional authenticators such as Google Authenticator will be expanded after the pilot.
- Once authenticated, Okta provides a redirect URL for the application along with a claim (Okta ID, user name, etc.)
- The application receives the claim and authorizes the end user.
- Once enrolled End Users will benefit from the VIP SSO service by using the same authenticators to access the Pilot Applications.

### LEGEND

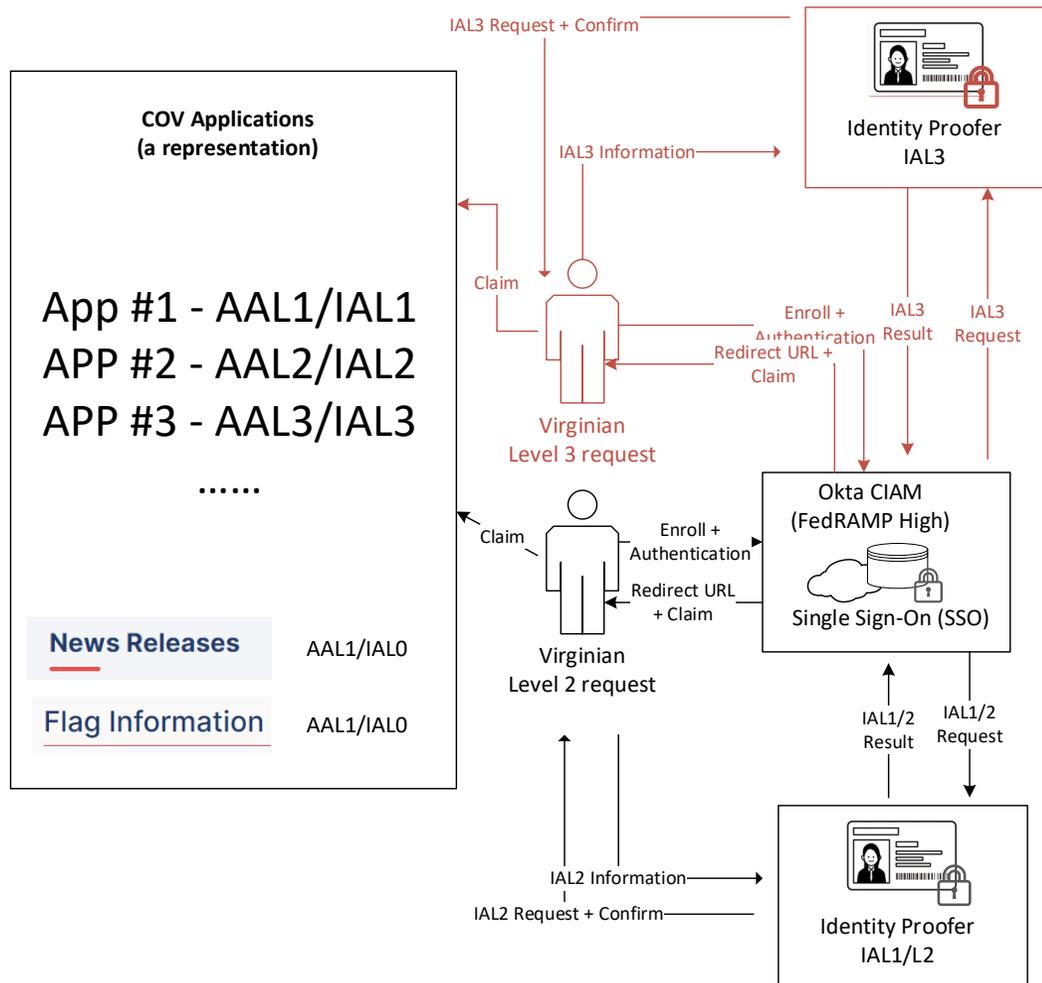
- AAL1 – Authentication Assurance Level 1
- IAL0 – Identity Assurance Level 0

### GLOSSARY

- Authentication – Confirms the End User is in control of their authenticators
- Authorization – Once authenticated, the Pilot Applications will grant the privileges for the End User
- Universal Database – End User accounts will be created and stored here by the Okta CIAM
- Virginian – an individual who needs access to COV applications or services for their personal use. Individuals will be expanded at a later time.

# Virginian Identity Program (VIP) – Identity Proofing (Part of RFP)

## VIP – with Identity Proofing (Projections)



### Identity Proofing Activities

- End Users will attempt to login to a COV application
- End Users will be required to enroll in VIP
- Enrollment will allow End Users to create authenticators consistent with the AAL of the application
- Okta will request identity proofing consistent with the IAL of the application
- The End User will provide information that will be processed by the Identity Proofer.
- The Identity Proofer will provide the results of the proofing attempt.
- Okta will record the results of the identity proofing attempt.

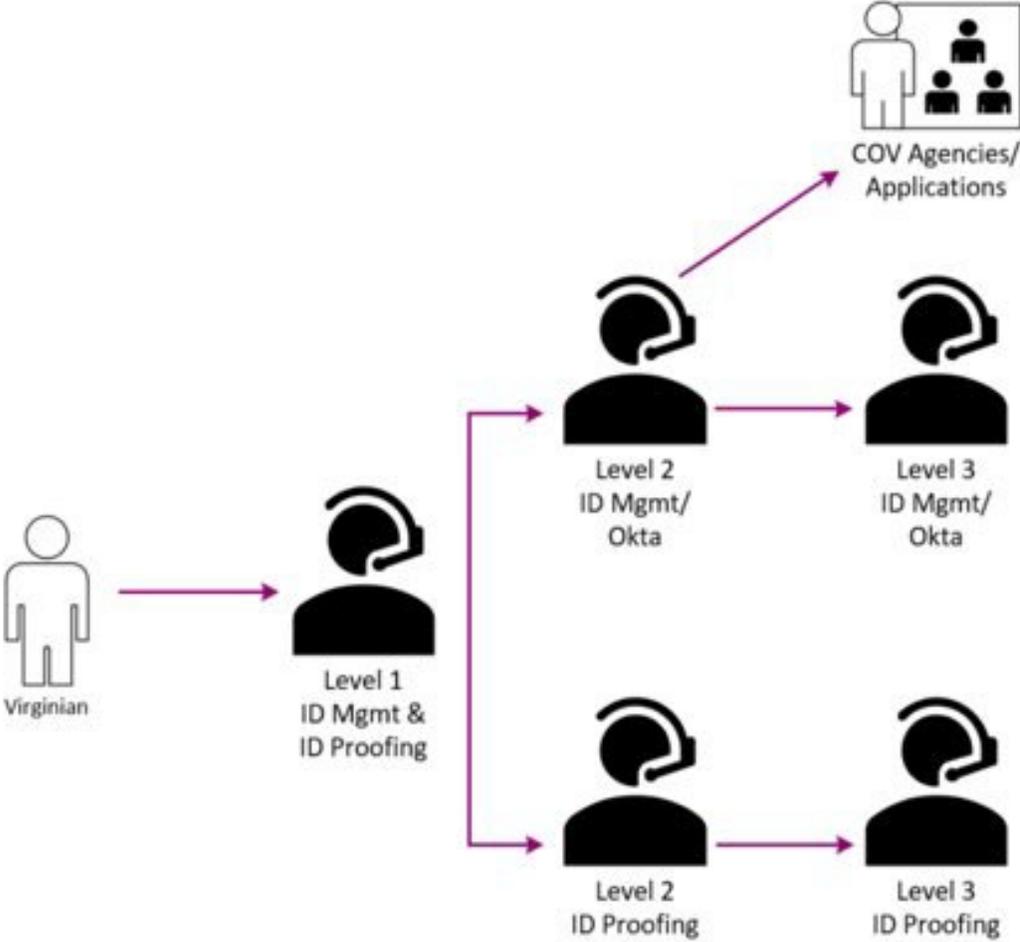
### LEGEND

- AAL2/3 – Authentication Assurance Levels 2 or 3
- IAL1/2/3 – Identity Assurance Levels 1, 2, or 3

### GLOSSARY

- Identity Proofing – the process of collecting, validating, and verifying the information about a person
- Virginian – in addition to individuals using COV applications for personal use, scope will be expanded to include individuals representing an organization

# Virginian Identity Program (VIP) – Help Desk and Technical Support (Part of the RFP)



# Questions?





VIRGINIA  
IT AGENCY

Richard White

Director of Security Services and  
Product Management

Feb. 7, 2024



VIRGINIA  
IT AGENCY

## New Vulnerability OKR

Jonathan Smith, Director of Risk Management  
Matthew Umphlet, Threat Intelligence Analyst

ISOAG

January 7<sup>th</sup>, 2024

## How we Choose our Top 5

- VITA's new initiative to eliminate critical vulnerabilities in COV environments
- Vulnerabilities Criteria
  - Critical and High Vulnerabilities
  - Vulnerabilities that will have a large impact on the security posture of the COV
  - Vulnerabilities are spread across servers and workstations
  - Across a majority of agencies
- Every agency may not be affected by every vulnerability in the monthly top 5
- More Information can be found in Nucleus for each vulnerability, including affected systems, by clicking on vulnerabilities tab and searching by name.
- Vulnerabilities are also grouped by Responsibility (Agency vs Tower)

## Escalation Path

- Additional vulnerabilities will be added each month, with previous months being marked as overdue for remediation. If these vulnerabilities are not remediated in the following timeframes, notifications will be completed as follows.
- 30 Days: VITA CSRM will Issue a Risk Alert Message
- 45 Days: Message will go to Agency head
- 60 Days: Message will go to Secretariat

# Critical Vulnerabilities for January

- Apache Log4j < v2.16 RCE (this will include the two for Apache Log4j < 2.15 for NIX and for Windows)
- Oracle WebLogic Multiple Vulnerabilities (April 2017 & July 2017 Quarterly patches missing)
- KB4571719: Windows 7 and Windows Server 2008 R2 August 2020 Security Update (Win 2K8 and 2K8R2 went EOL on 1/14/20)
- KB5032249: Windows Server 2012 R2 Security Update (November 2023) (Win 2K12 and 2K12 R2 went EOL on 10/10/23)
- Microsoft Edge (Chromium) < 117.0.2045.31 Multiple Vulnerabilities (affects both servers and workstations)



# Upcoming Events



VIRGINIA  
IT AGENCY

[vita.virginia.gov](http://vita.virginia.gov)

# IS Orientation

**The next IS Orientation is being held on March 27, 2024**

- It will be held virtually via WebEx from 1pm-3pm
- Please register at the link below:

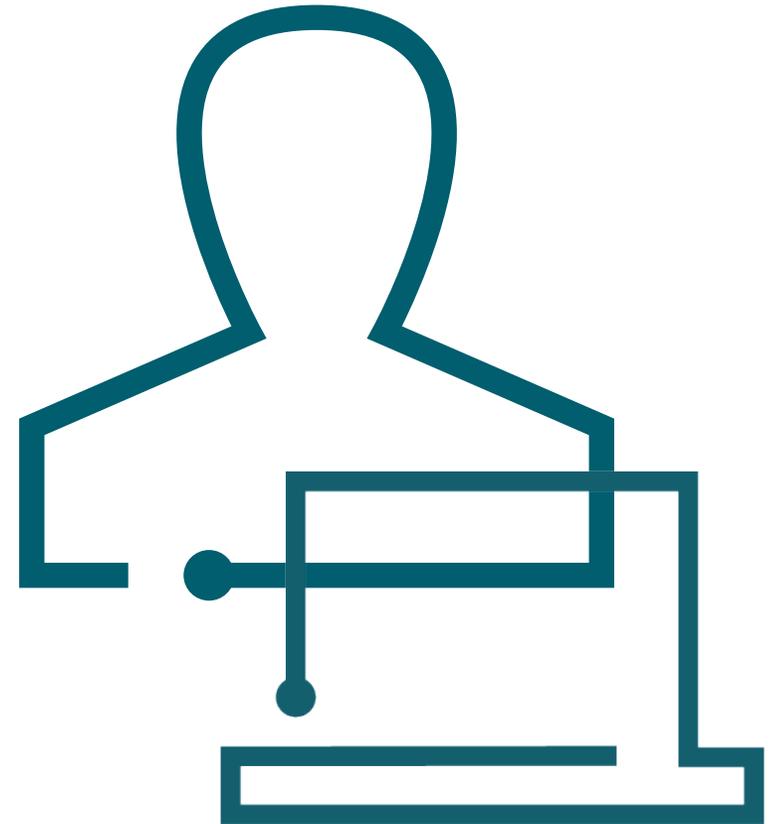
<https://covaconf.webex.com/weblink/register/rd212e769bb8f06f1b608aebd01be1cd7>



# Hybrid ISOAG Meeting

The April 3, 2024 Information Security Officer's Advisory Group will be held both in-person, and remotely via WebEx.

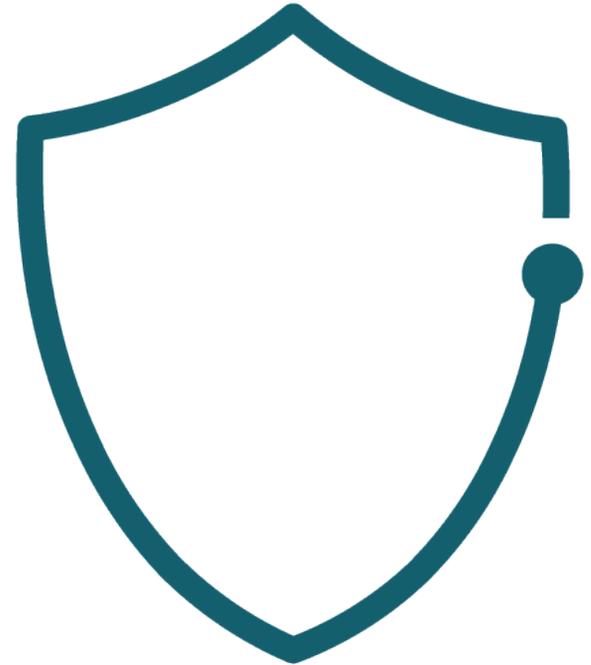
- In-person will be held at VITA, located at the Boulders, seating will be limited to 50 persons and attendees must pre-register. Registration for in-person is on a first come, first served basis. The virtual meeting is open to all.
- For **in-person**, please register at:  
<https://covaconf.webex.com/weblink/register/r87b82b890ceb4dc5cb1e345c753e720e>
- For **remote**, please register at the link below:  
<https://covaconf.webex.com/weblink/register/redb8bc29e26e987624b761cd4b7cbd2f>





**NCSR Assessments are Due Feb. 29, 2024**

- Please submit your completed Assessment prior to end of month!





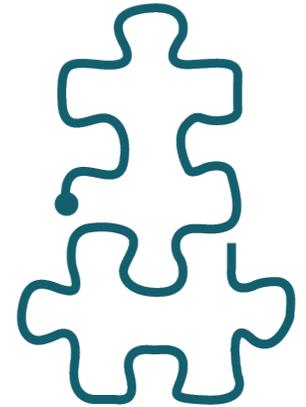
# Government Innovation Virginia

Transforming Virginia: Bridging Innovation and Progress



## Public Sector Network is presenting: Government Innovation Virginia

- Held on Wednesday, April 17, 2024, at the Downtown Richmond Marriott
- The registration link is below, and attendance is free of charge.
- [Government Innovation Virginia 2024 - Public Sector Network](#)





**MEETING  
ADJOURNED**



**VIRGINIA  
IT AGENCY**