VIRGINIA
IT AGENCY

Welcome to the April 3rd, 2024 ISOAG Meeting

Information Security Officer's Advisory Group

April 3, 2024

VIRGINIA IT AGENCY

Agenda	Presenter
Welcome/Opening Remarks	Erica Bland/ VITA
Ardoq	Stephen Smith / VITA
CSRM Connections Page	Kendra Burgess/ VITA
Update on Splunk	Richard White/ VITA
KnowBe4 Lessons Learned and Upcoming Phishing Dates	Matthew Umphlet/ VITA
Round Table	All Inclusive
Upcoming Events	Erica Bland/ VITA
Adjourn	

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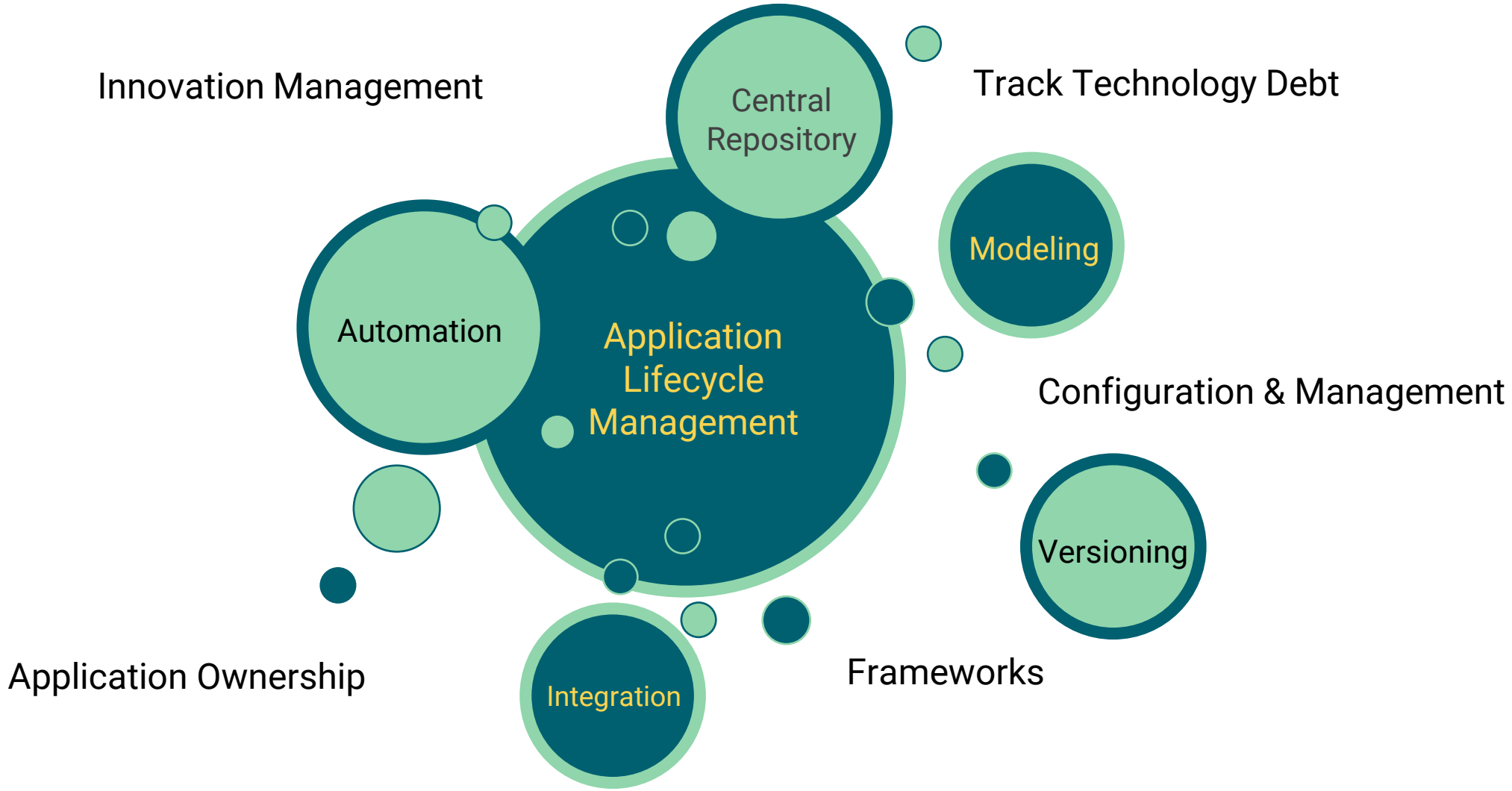
Introducing… Ardoq!

Architecture & Innovation Forum

Stephen Smith
Enterprise Architecture Manager

December 2023

System of Record

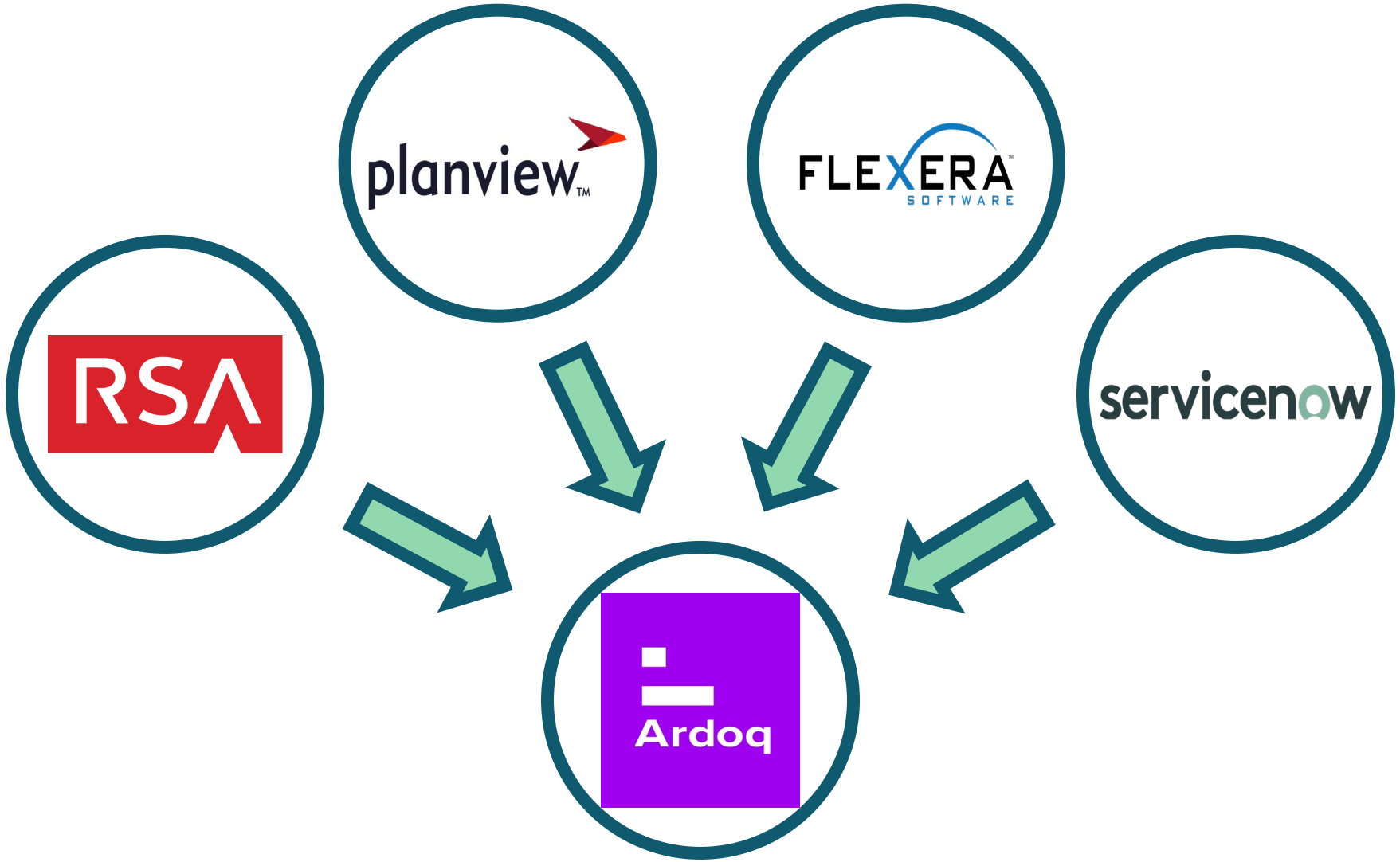


Magic

Founded 2013
Headquarters Oslo, Norway
Offices London
Copenhagen
New York

Proof of Value April 2023
Procured October 2023

Ingestion



Questions

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Commonwealth Security and Risk Management Connections Page

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CSRM Outreach and Communications

Kendra Burgess, VITA

Information Security Education and Relationship Management Specialist

April 3, 2024

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VITA SPLUNK UPDATE

Richard White
Director of Security Products and Services

APRIL 2024

SPLUNK UPDATE APRIL 2024

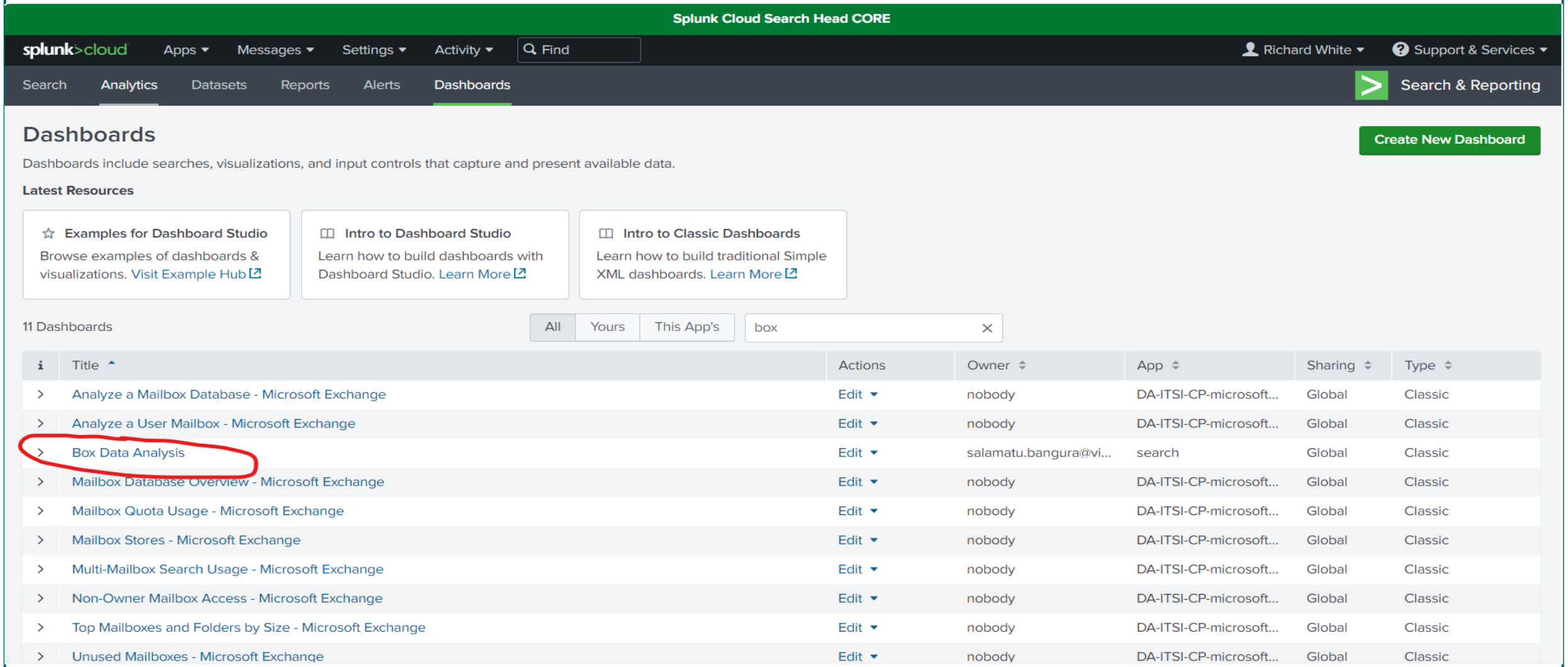
VITA BOX LOGS ARE NOW AVAILABLE IN SPLUNK

FOR BOX CUSTOMERS

Customers can access the following logs:

- Event Logs
- Access Logs
- Storage Totals
- User Location

SPLUNK UPDATE APRIL 2024



SPLUNK UPDATE APRIL 2024

MAY 9th, 2024

12 – 4 PM

In Person at The Boulders

Registration Required

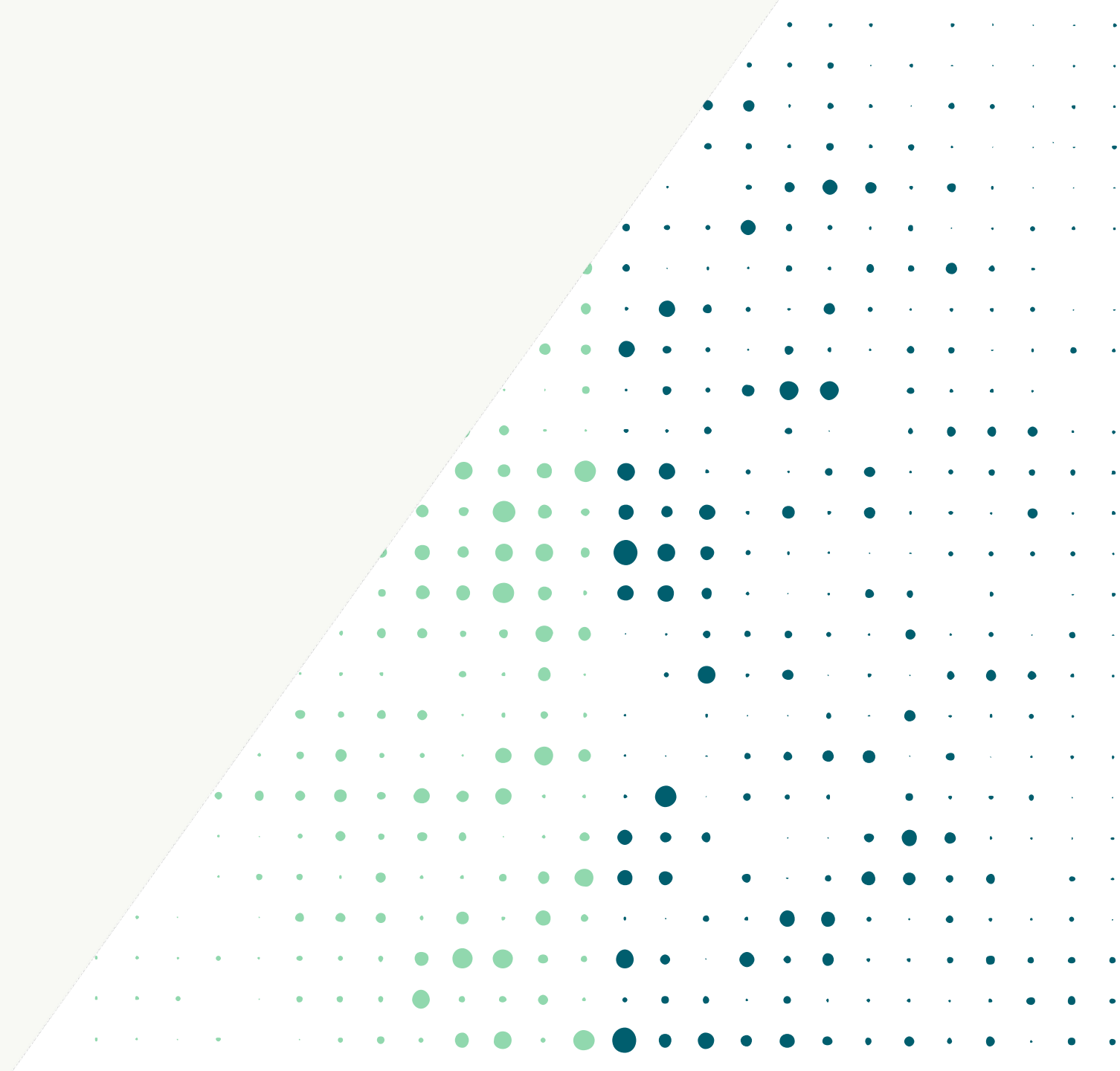
VITA will be hosting our second Splunk Lunch & Learn. This will be a continuation in the series. The Splunk Security Course will cover the following:

- Familiarization with the Splunk interface
- Searching fundamentals
- Introduction to key Splunk commands
- Question and answer sessions throughout the workshop providing opportunities to write your own searches!

WE WANT YOUR LOGS:

VITA is starting to work with RMC member agencies to ingest their application logs in to the VITA Splunk instance. We ask that all agencies start identifying what logs you would like to have ingested. We are always happy to schedule a call to review your options.

Questions?



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KnowBe4 Lessons Learned and Key dates for Phishing Campaign

Matthew Umphlet

Threat Intelligence Analyst

April 3, 2024

2024 Schedule of COV-wide PHISHING CAMPAIGNS

COV-wide Campaigns will occur the 3rd week of each quarter

A number of ISOs have asked if a schedule of COV-wide Campaigns could be published.

While the Security Standard calls for agencies to complete phishing campaigns once a year, CSRM has been and will continue to provide COV-wide phishing campaigns on a quarterly basis. In reviewing the holiday calendar for 2024, we have selected the third week of the quarter for these campaigns. This will also provide about 5 weeks should a campaign need to be re-scheduled or re-run.

The schedule for 2024 is as follows:

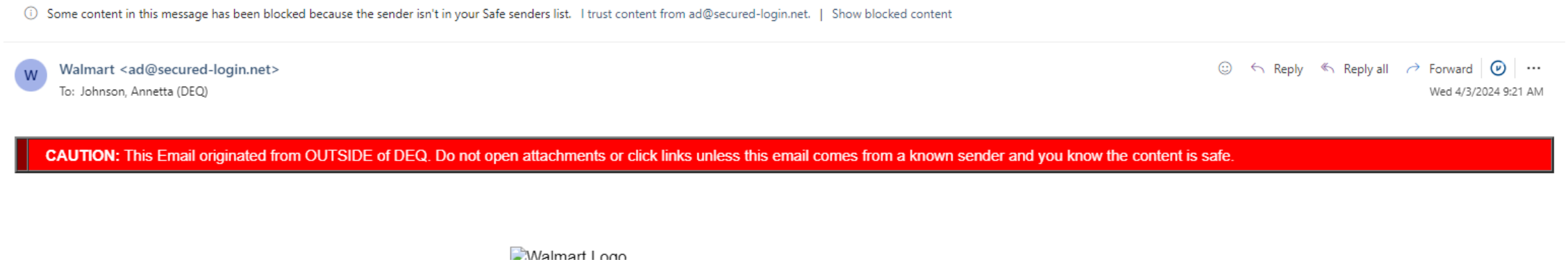
~~Q1 – week of January 22nd~~
Q2 – week of April 15th
Q3 – week of July 15th
Q4 – week of October 14th

Updates About Phishing Campaign Content

- Engaging with KnowBe4, Microsoft, and the messaging tower for continuous improvement
- Updated mail delivery rules
- At this time, attachments that utilize macros are unable to be used
- URLs and QR Codes are not affected
- New Testing Process for templates sent out during quarterly campaigns
- External sender labeling will label KnowBe4 messages

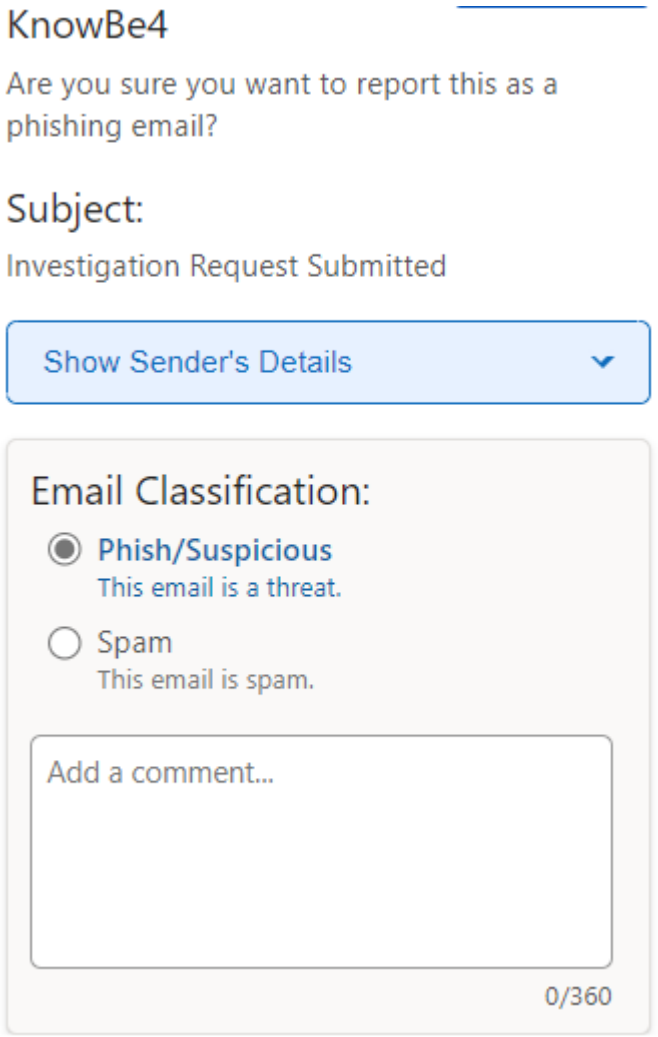
Updates About Phishing Campaign Content

- External sender labeling will label KnowBe4 messages
- Currently there is no way to disable this function without completely disabling the External Senders Banner



Reporting Spam vs Phishing

- The Only way to submit Phishing and Spam reports is through the PAB button
- Users should take care in order to ensure that they are correctly reporting content



PAB Button Terminology

Phishing/Suspicious messages are an attempt by the phisher to solicit an action from the user. This may be in multiple ways that does not necessary require a user to click on a link. Here's some example of how attackers can solicit an action from the user:

- Phone - Please contact me via phone at (999)999-9999 to provide the information requested.
- Email - Please email me your contact information so we can process your request.
- Link Click - Please click on this link below to validate your account.
- Scan QR Code - Please scan the QR code to register for your discounted interest rate
- Open document – Please open the following attachment to see how much you have received for your Christmas bonus.

Spam messages are normally unwanted emails that the user received. These messages are normally benign in nature and more of a nuisance than a threat. Examples of Spam messages include:

- Marketing literature
- Newsletters
- Advertisements
- Chain letters

Updates About Phishing Reporting Process

- PAB button is still active and must be used to submit Phishing and Spam reports
- MSS SOC will continue to evaluate phishing messages reported via the PAB button
- Archer tickets will continue to be generated to track reported phishing messages
- Spam messages will continue to be reported and blocked once the threshold is reached, users will still receive a message on how to mark as spam locally

Questions?

Contact:

- Matthew Umphlet (matthew.umphlet@vita.virginia.gov)
- Kathy Bortle (kathy.bortle@vita.virginia.gov)

You are a Part of the Program!

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Round Table Discussion

For the Hybrid ISOAG Meeting in April we will have a Round Table Discussion. Get answers to your questions!

April 3, 2024, ISOAG Meeting

Upcoming Events

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vita.virginia.gov

SAVE THE DATE!

August 15, 2024

Hilton Richmond Hotel

12042 West Broad St., Richmond, VA 23233

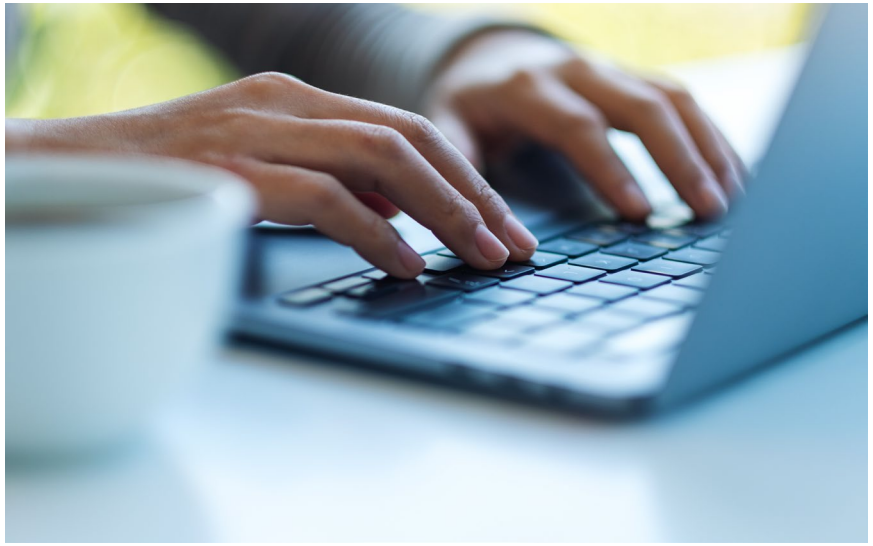
Registration to open soon!

IS Orientation

The next IS Orientation is being held on June 26, 2024

- It will be held virtually via WebEx from 1pm-3pm
- Please register at the link below:

https://covaconf.webex.com/weblink/register/r85904edc047089bb5c65f3261a80bd46



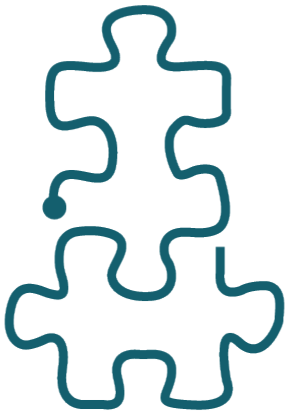
Government Innovation Virginia

- Transforming Virginia: Bridging Innovation and Progress

PUBLIC SECTOR NETWORK

Public Sector Network is presenting: Government Innovation Virginia

- Held on Wednesday, April 17, 2024, at the Downtown Richmond Marriott
- The registration link is below, and attendance is free of charge.
- Government Innovation Virginia 2024 - Public Sector Network



MEETING ADJOURNED

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